

## How to Ride the Bus:

- For the safety of all passengers, stand only at designated bus stops located along each route.
- Allow a few minutes for delays in scheduled arrival times.
- Please have EXACT fare ready when you board; drivers DO NOT carry change.
- In case of inclement weather, routes will operate if possible. However, it may not be possible to operate the routes on schedule. Please be patient and listen to local radio for additional information, call the customer service telephone number, or visit the website.
- For “CALL” stops please call customer service two hours prior to desired pick-up time to request service.
- Riders choosing to transport a bicycle can secure it on the rack in front of the bus before boarding.

## Rules of Riding:

1. Smoking/vaping, profanity, eating and drinking, or food in open containers are prohibited on buses.
2. NO animals, except service animals, permitted on buses.
3. NO standing in front of white or yellow line or in stairwells.
4. Shirts and shoes are required for all passengers.
5. Drivers reserve the right to refuse service to anyone not observing regulations or whose behavior is hazardous to passengers or vehicular safety.
6. Drivers have a choice to wear protective gloving when handling a mobility device for their safety and for the safety of the passenger.
7. Carry-on items (groceries, laundry, packages, etc.) are limited to what passengers can bring on and take off the bus by themselves in one trip.
8. When using cell phones, please be considerate. Speak quietly when conversing with other passengers or when using a cell phone.
9. Headphones are required for portable music and gaming devices.

## Fares:

**\$0.25 each way; \$0.50 Paratransit or Route Deviation—Staunton Routes Only**

**Children up to 12 years of age may ride free when accompanied by an adult.**

**A reduced fare of \$0.10 (Staunton routes only) is available for seniors (age 65 and over), persons with disabilities and Medicare card holders. Drivers may request proof of eligibility.**

## BRITE Access ADA Compliant Service:

All buses are fully ADA accessible, equipped with mobility device lifts. Eligible certified riders are encouraged to make reservations for the ADA compliant deviated fixed route service on the prior day, and up to two weeks in advance, by calling the customer service phone number.

## Americans with Disabilities Act (ADA)

Under the Americans with Disabilities Act (ADA) of 1990, no entity shall discriminate against an individual with physical or mental disability in connection with the provision of transportation service.

## Title VI Non-Discrimination Policy Statement

The Central Shenandoah Planning District Commission manages the BRITE transit system, and is committed to ensuring that no person is excluded from participation in, or denied the benefits of, or is subject to discrimination in the receipt of its services or programs on the basis of race, color, or national origin.

For information on BRITE’s Title VI obligations or to access Title VI complaint forms and procedures go to [www.britebus.org](http://www.britebus.org), or contact: Ann Cundy, Executive Director, CSPDC, 112 MacTanly Place, Staunton, VA 24401 by mail, phone 540.885.5174 or email [ann@cspdc.org](mailto:ann@cspdc.org).

A complaint may be filed directly with the Federal Transit Administration at: The Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

A complaint may be filed no later than 180 calendar days after the date of the alleged discrimination. If information is needed in another language, contact 540.885.5174.

November 2024

# Staunton West/North Loops and Downtown Trolley



The West/North Loops and Downtown Trolley provide service within Staunton.

Stops include Walmart (Staunton), Terry Court Shopping Center, Food Lion, Gypsy Hill Park, Montgomery Hall Park, and the downtown historic areas.

**Customer Service Phone Number:**

(540) 943-9302

[www.britebus.org](http://www.britebus.org)




**Downtown Trolley, Monday - Friday: 10:00 a.m. - 9:00 p.m. & Saturday: 10:00 a.m. - 6:00 p.m.**

**November through April service concludes at 6:00 p.m.**

Staunton Hub / Lewis Street	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00
Gypsy Hill Park	10:05	11:05	12:05	1:05	2:05	3:05	4:05	5:05	6:05	7:05	8:05
Booker T. Washington Comm Center	10:08	11:08	12:08	1:08	2:08	3:08	4:08	5:08	6:08	7:08	8:08
Staunton City Hall	10:11	11:11	12:11	1:11	2:11	3:11	4:11	5:11	6:11	7:11	8:11
Amtrak Station	10:12	11:12	12:12	1:12	2:12	3:12	4:12	5:12	6:12	7:12	8:12
Staunton Visitor Center	10:15	11:15	12:15	1:15	2:15	3:15	4:15	5:15	6:15	7:15	8:15
Woodrow Wilson Pres Library	10:19	11:19	12:19	1:19	2:19	3:19	4:19	5:19	6:19	7:19	8:19
Staunton Hub / Lewis Street	10:30	11:30	12:30	1:30	2:30	3:30	4:30	5:30	6:30	7:30	8:30
Gypsy Hill Park	10:35	11:35	12:35	1:35	2:35	3:35	4:35	5:35	6:35	7:35	8:35
Booker T. Washington Comm Center	10:38	11:38	12:38	1:38	2:38	3:38	4:38	5:38	6:38	7:38	8:38
Staunton City Hall	10:41	11:41	12:41	1:41	2:41	3:41	4:41	5:41	6:41	7:41	8:41
Amtrak Station	10:42	11:42	12:42	1:42	2:42	3:42	4:42	5:42	6:42	7:42	8:42
Staunton Visitor Center	10:45	11:45	12:45	1:45	2:45	3:45	4:45	5:45	6:45	7:45	8:45
Woodrow Wilson Pres Library	10:49	11:49	12:49	1:49	2:49	3:49	4:49	5:49	6:49	7:49	8:49
Staunton Hub / Lewis Street	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00

The West/North Loops and Downtown Trolley connect to the 250 Connector and the BRCC Shuttle at the Staunton Hub / Lewis Street, when they run at the same time.

 The Downtown Trolley operates until 9:00PM & the Sat Night Trolley operates until 10:00PM May-Oct. The West/North Loops operate 6:30AM-7:30PM Mon-Fri and 7:30AM-5:30PM on Sat.

**Saturday Night Trolley, Saturday: 6:00 p.m. - 10:00 p.m.**

**November through April service concludes at 9:00 p.m.**

Gypsy Hill House	6:00	7:00	8:00	9:00
Gypsy Hill Park	6:05	7:05	8:05	9:05
W Beverley St / Austin Ave	6:08	7:08	8:08	9:08
Montgomery Hall Park	6:10	7:10	8:10	9:10
Reservoir St / Stuart St	6:13	7:13	8:13	9:13
Statler Square	6:23	7:23	8:23	9:23
Walmart	6:30	7:30	8:30	9:30
Staunton Visitor Center	6:45	7:45	8:45	9:45
Beverley St / Market St	6:46	7:46	8:46	9:46
Donaghe St / Baylor St NB	6:52	7:52	8:52	9:52
Gypsy Hill House	7:00	8:00	9:00	10:00

**West/North Loops, Monday - Friday: 6:30 a.m. - 7:30 p.m. & Saturday: 7:30 a.m. - 5:30 p.m.**

<b>West Loop</b>	Staunton Hub / Lewis Street	6:30	7:30	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30	5:30	6:30
	Middlebrook Ave / Moore St	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL
	Reservoir Street / Stuart Street	6:40	7:40	8:40	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40	5:40	6:40
	Bellview Street / Ranson Street	6:45	7:45	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45	5:45	6:45
	Food Lion	6:50	7:50	8:50	9:50	10:50	11:50	12:50	1:50	2:50	3:50	4:50	5:50	6:50
<b>North Loop</b>	Grubert Street / 3rd Street	6:53	7:53	8:53	9:53	10:53	11:53	12:53	1:53	2:53	3:53	4:53	5:53	6:53
	Gypsy Hill House	6:55	7:55	8:55	9:55	10:55	11:55	12:55	1:55	2:55	3:55	4:55	5:55	6:55
	Elm Street EB	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00
	Staunton Medical Center	7:06	8:06	9:06	10:06	11:06	12:06	1:06	2:06	3:06	4:06	5:06	6:06	7:06
	Terry Court Shopping Center	7:08	8:08	9:08	10:08	11:08	12:08	1:08	2:08	3:08	4:08	5:08	6:08	7:08
	Social Security Offices	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL
	YMCA	7:15	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15	5:15	6:15	7:15
Staunton Hub / Lewis Street	7:30	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30	5:30	6:30	7:30	

As of November 1, 2024, West/North Loops now operate as one, one-hour trip rather than two, 30-minute loops. The route will now be one seamless trip, with no travel to the Staunton Hub / Lewis Street at the top of the hour. Route operation times have shifted as well—Monday-Friday, 6:30 a.m.—7:30 p.m., Saturday, 7:30 a.m.—5:30 p.m.

