



Frequently Asked Questions (FAQs)

When is construction on the Lewis Street Transit Hub project taking place?

Construction on the Lewis Street Hub will begin on April 15, 2024 and will last approximately 4 months. We expect the lot to be under construction through the end of Summer.

What can nearby residents expect during construction?

We are committed to reducing the impacts of construction to the greatest extent possible. Most construction activities will take place fully on the Lewis Street Hub property. There will be minimal impacts to traffic on Lewis Street and we will ensure safe access to all nearby properties.

Will passengers still be able to board the bus at the Lewis Street Hub during construction?

NO. The lot will be closed. All bus transfers will take place on N. Augusta Street in the block between Academy St. and Frederick St.

What routes will be impacted?

The 250 Connector, BRCC Shuttles, Staunton North and West Loops, and the Downtown Trolley will all relocate to N. Augusta Street temporarily.

Will any stops be impacted?

No. All buses will still serve their regular stops with the exception of the Lewis Street Hub stop. The next closest stop on Lewis Street will be at Central United Methodist Church.

Will there be any changes to the time schedule or delays?

There will be no time changes to the schedule. The bus will stop at the temporary hub on North Augusta Street at the time it would normally have arrived at the Lewis Street Hub.

We don't anticipate any significant delays, but will keep our passengers updated if anything changes.



Will there be shelters and seating at the temporary hub?

The shelters will be unavailable during construction, but the benches will be moved to the temporary hub to allow for seating while waiting for the bus.

Will the temporary hub be ADA accessible?

Yes. The buses will unload onto the flat pavement of the parking spaces, and temporary ramps will be installed to allow access to the sidewalks for mobility devices.

Where can I park while the angled spaces on N. Augusta Street are unavailable?

The temporary transit hub will only utilize about 19 parking spaces along the block between Academy Street and Frederick Street. All remaining angled spaces will still be available, as well as the parallel spaces on the opposite side of the street. There will be no time limit on these parking spaces during this time.

Who should I contact if I have questions about the Lewis Street Hub Rehabilitation?

If you have questions about bus routes, schedules, or accessing the bus from the temporary hub, please contact BRITE Dispatch at (540) 943-9302. All other questions about the project can be directed to Ann Cundy, Executive Director for the Central Shenandoah Planning District Commission at ann@cspdc.org or (540) 885-5174.