### **How to Ride the Bus:**

- For the safety of all passengers, stand only at designated bus stops located along each route.
- Allow a few minutes for delays in scheduled arrival times.
- Please have EXACT fare ready when you board; drivers DO NOT carry change.
- In case of inclement weather, routes will operate if possible. However, it may not be possible to operate the routes on schedule. Please be patient and listen to local radio for additional information, or call the customer service telephone number.
- For "CALL" stops please call customer service two hours prior to desired pick-up time to request service.
- Riders choosing to transport a bicycle can secure it on the rack in front of the bus before boarding.

# **Rules of Riding:**

- 1. Smoking, profanity, eating and drinking, or food in open containers are prohibited on buses.
- 2. NO animals, except service animals, permitted on buses.
- 3. NO standing in front of white or yellow line or in stairwells.
- 4. Shirts and shoes are required for all passengers.
- 5. Drivers reserve the right to refuse service to anyone not observing regulations or whose behavior is hazardous to passengers or vehicular safety.
- 6. Drivers have a choice to wear protective gloving when handling a mobility device for their safety and for the safety of the passenger.
- 7. Carry-on items (groceries, laundry, packages, etc.) are limited to what passengers can bring on and take off the bus by themselves in one trip.
- 8. When using cell phones, please be considerate. Speak quietly when conversing with other passengers or when using a cell phone.
- 9. Headphones are required for portable music and gaming devices.

### Fares:

\$0.50 each way; \$1.00 Paratransit or Route Deviation

Children up to 12 years of age may ride free when accompanied by an adult.

A reduced fare of \$0.25 is available for seniors (age 65 and over), persons with disabilities and Medicare card holders. Drivers may request proof of eligibility.

# **BRITE Access ADA Compliant Service:**

All buses are fully ADA accessible, equipped with mobility device lifts. Eligible certified riders are encouraged to make reservations for the ADA compliant deviated fixed route service on the prior day, and up to two weeks in advance, by calling the customer service phone number.

### Americans with Disabilities Act (ADA)

Under the Americans with Disabilities Act (ADA) of 1990, no entity shall discriminate against an individual with physical or mental disability in connection with the provision of transportation service.

# **Title VI Non-Discrimination Policy Statement**

The Central Shenandoah Planning District Commission manages the BRITE transit system, and is committed to ensuring that no person is excluded from participation in, or denied the benefits of, or is subject to discrimination in the receipt of its services or programs on the basis of race, color, or national origin.

For information on BRITE's Title VI obligations or to access Title VI complaint forms and procedures go to www.britebus.org, or contact: Bonnie Riedesel, Executive Director, CSPDC, 112 MacTanly Place, Staunton, VA 24401 by mail, phone 540.885.5174 or email bonnie@cspdc.org.

A complaint may be filed directly with the Federal Transit Administration at: The Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

A complaint may be filed no later than 180 calendar days after the date of the alleged discrimination. If information is needed in another language, contact 540.885.5174.

### October 2023

# Blue Ridge Community College Shuttles



The BRCC Shuttles provide service from BRCC to Harrisonburg, and Staunton to BRCC.

Stops include BRCC, JMU Godwin Transit Center, Walmart (Route 42), Bridgewater College, Mt. Crawford, Staunton Hub (Lewis Street) and other Staunton stops, Fort Defiance, and Mount Sidney.

### **Customer Service Phone Number:**

(540) 943-9302

www.britebus.org

BRCC Shuttles, Monday - Friday: 7:00 a.m.—7:00 p.m.; 7:30 a.m.—5:30 p.m.													
JMU Godwin Transit Center			7:17	8:17	9:17	10:17	11:17	12:17	1:17	2:17	3:17	4:17	5:17
Walmart (Route 42)			7:28	8:28	9:28	10:28	11:28	12:28	1:28	2:28	3:28	4:28	5:28
Huffman Dr / Main St (Dayton)			CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL
519 North Main St			7:37	8:37	9:37	10:37	11:37	12:37	1:37	2:37	3:37	4:37	5:37
Dinkel Ave / N Liberty St (Bridgewater)			7:38	8:38	9:38	10:38	11:38	12:38	1:38	2:38	3:38	4:38	5:38
Bridgewater College / Dillon Hall			7:39	8:39	9:39	10:39	11:39	12:39	1:39	2:39	3:39	4:39	5:39
Dinkel Ave / Route 11 (Mt. Crawford)			7:42	8:42	9:42	10:42	11:42	12:42	1:42	2:42	3:42	4:42	5:42
BRCC			8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00
Route 11 SB / Overlook Ave			8:02	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02	5:02	6:02
Route 11 SB / Fort Defiance Road			8:04	9:04	10:04	11:04	12:04	1:04	2:04	3:04	4:04	5:04	6:04
Augusta County Government Center			CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL
Route 11 SB / Dick Huff Lane			8:12	9:12	10:12	11:12	12:12	1:12	2:12	3:12	4:12	5:12	6:12
Terry Court Shopping Center			8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18	5:18	6:18
Staunton Public Library			8:22	9:22	10:22	11:22	12:22	1:22	2:22	3:22	4:22	5:22	6:22
Staunton Hub / Lewis Street		7:30	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30	5:30*	6:30
Central United Methodist Church		7:31	8:31	9:31	10:31	11:31	12:31	1:31	2:31	3:31	4:31		6:31
Johnson St / Byers St		7:32	8:32	9:32	10:32	11:32	12:32	1:32	2:32	3:32	4:32		6:32
Greenville Ave / Mill St		7:33	8:33	9:33	10:33	11:33	12:33	1:33	2:33	3:33	4:33		6:33
Woodrow Wilson Pres Library		7:35	8:35	9:35	10:35	11:35	12:35	1:35	2:35	3:35	4:35		6:35
Coalter St / Spottswood Rd		7:36	8:36	9:36	10:36	11:36	12:36	1:36	2:36	3:36	4:36		6:36
Augusta County Government Center		CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL	CALL		CALL
Route 11 NB / Subway		7:43	8:43	9:43	10:43	11:43	12:43	1:43	2:43	3:43	4:43		6:43
Route 11 NB / Dam Town Rd		7:46	8:46	9:46	10:46	11:46	12:46	1:46	2:46	3:46	4:46		6:46
Route 11 NB / Buttermilk Rd		7:48	8:48	9:48	10:48	11:48	12:48	1:48	2:48	3:48	4:48		6:48
BRCC	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00		7:00*

Two buses operate the route—one bus begins at 7:00 a.m. and terminates at 7:00 p.m. at BRCC; one bus begins at 7:30 a.m. and terminates at 5:30 p.m. at the Staunton Hub/Lewis Street.

The BRCC Shuttles connect to Harrisonburg Department of Public Transportation (HDPT) at the Godwin Transit Center, when they run at the same time.

The BRCC Shuttles connect to the 250 Connector and Staunton North & West Loops and Downtown Trolley at the Staunton Hub / Lewis Street, when they run at the same time.

