

Passenger & Service Hours Statistics

January 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Jan 2020	Dec 2019	Jan 2019	Jan 2020	Dec 2019	Jan 2019	Jan 2020	Dec 2019	Jan 2019
250 Connector	7,401	6,506	7,807	596.0	576.0	616.0	12.4	11.3	12.7
250 Connector - SAT	1,021	785	816	88.0	88.0	88.0	11.6	8.9	9.3
Waynesboro Circulator	3,559	3,269	3,722	257.0	252.0	264.0	13.8	13.0	14.1
Waynesboro Circulator - SAT	461			52.0			8.9		
Downtown Trolley	1,356	1,508	1,449	201.5	200.0	208.0	6.7	7.5	7.0
Saturday Night Trolley	116	120	81	12.0	12.0	12.0	9.7	10.0	6.8
North & West Loops	3,169	3,152	2,990	276.5	263.0	286.0	11.5	12.0	10.5
North & West Loops - SAT	297			40.0			7.4		
Access 1	313	319	385	201.5	189.0	176.0	1.6	1.7	2.2
Access 2	220	270	196	201.5	189.0	132.0	1.1	1.4	1.5
Stuarts Draft Link	913	823	700	244.5	252.0	220.0	3.7	3.3	3.2
BRCC North	1,687	1,346	2,027	327.1	315.7	333.8	5.2	4.3	6.1
BRCC South	1,762	1,630	2,377	309.5	298.3	315.5	5.7	5.5	7.5
TOTAL	22,275	19,728	22,550	2,807.1	2,634.9	2,651.3	7.9	7.5	8.5

Spotlight

Service Notes



Sending Nancy off into retirement with well wishes!

New Saturday Service - Staunton & Waynesboro

BRITE introduced Saturday service on the Staunton North & West Loops (8A-6P) and Waynesboro Circulator (7:30A-8:22P) beginning January 4.



- There was no BRITE service on January 1 due to the New Year's holiday.
- On January 4, Saturday service hours were introduced on the Staunton North & West Loops and the Waynesboro Circulator.
- Due to the closure of Johnson Street on January 6, BRITE was unable to access the Mill St / Johnson St stop and State Street. Passengers were directed to catch the BRCC South and the 250 Connector at alternative locations.
- BRITE suspended all service at 11:30A due to inclement weather on January 7.
- On January 8, BRITE staff attended the Lifecore Stakeholders meeting.
- The regularly scheduled BTAC meeting was held on January 8, as well as the DRPT Quarterly Review meeting.
- On January 10, the BRITE Transit Facility monthly inspection was completed.
- The BRCC North was delayed due to mechanical issues and an accident on I-81 northbound on January 13.
- Due to an accident on I-81 on January 15, BRITE experienced significant delays on the BRCC North.
- On January 25, the eastbound 250 Connector experienced a slight delay due to a mechanical issue.

Passenger & Service Hours Statistics

February 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Feb 2020	Jan 2020	Feb 2019	Feb 2020	Jan 2020	Feb 2019	Feb 2020	Jan 2020	Feb 2019
250 Connector	7,637	7,401	7,093	560.0	596.0	532.0	13.6	12.4	13.3
250 Connector- SAT	1,358	1,021	944	110.0	88.0	88.0	12.3	11.6	10.7
Waynesboro Circulator	3,245	3,559	3,436	240.0	257.0	288.0	13.5	13.8	15.1
Waynesboro Circulator- SAT	583	461		65.0	52.0		9.0	8.9	
Downtown Trolley	1,398	1,356	1,468	200.0	201.5	184.0	7.0	6.7	8.0
Saturday Night Trolley	138	116	119	15.0	12.0	12.0	9.2	9.7	9.9
North & West Loops	3,191	3,169	2,895	260.0	276.5	247.0	12.3	11.5	11.7
North & West Loops- SAT	408	297		50.0	40.0		8.2	7.4	
Access 1	361	313	345	180.0	201.5	152.0	2.0	1.6	2.3
Access 2	213	220	186	180.0	201.5	114.0	1.2	1.1	1.6
Stuarts Draft Link	895	913	625	240.0	244.5	190.0	3.7	3.7	3.3
BRCC North		1,687	1,894		327.1	285.5		5.2	6.6
BRCC South		1,762	2,014		309.5	269.8		5.7	7.5
BRCC North & South- M-TH	3,234			501.3			6.5		
BRCC North & South- FRI	389			101.3			3.8		
TOTAL	23,050	22,275	21,019	2,702.6	2,807.1	2,302.3	8.5	7.9	9.1

Spotlight

BRCC Shuttle Change Implemented



Effective February 3, BRCC Shuttle riders had one-seat service from Staunton to Harrisonburg and Harrisonburg to Staunton (no transfers are required at the BRCC Campus).

DRPT Grant Submittal

The following grants were submitted to DRPT on February 3: Operating; Capital Cost of Contracting; Intelligent Transportation Systems (ITS); Waste Oil Heater; Solar Panels; Afton Express Demonstration Grant; Rideshare Program.

Service Notes

- The Virginia Department of Rail and Public Transportation (DRPT) grants were submitted on February 3.
- Beginning February 3, BRCC Shuttle riders had one-seat service from Staunton to Harrisonburg and Harrisonburg to Staunton.
- The BRITE Transit Facility inspection was completed on February 5.
- On February 8, BRITE was unable to use the trolley vehicle on the Staunton Downtown Trolley due to a mechanical issue and a BRITE bus was used.
- Due to a road closure caused by a fire on Route 42, BRITE was unable to access Main Street and Bridgewater College stops in Bridgewater on February 21.
- On February 26, BRITE staff participated in a VDOT SMART SCALE portal training.
- BRITE staff attended the Valley Healthy Aging Symposium in Bridgewater on February 27.
- On February 29, BRITE staff attended Unity in the Community in Waynesboro.

Passenger & Service Hours Statistics

March 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Mar 2020	Feb 2020	Mar 2019	Mar 2020	Feb 2020	Mar 2019	Mar 2020	Feb 2020	Mar 2019
250 Connector	5,751	7,637	7,694	616.0	560.0	588.0	9.3	13.6	13.1
250 Connector- SAT	805	1,358	1,349	88.0	110.0	110.0	9.1	12.3	12.3
Waynesboro Circulator	2,815	3,245	3,518	264.0	240.0	252.0	10.7	13.5	14.0
Waynesboro Circulator- SAT	399	583		52.0	65.0		7.7	9.0	
Downtown Trolley	1,300	1,398	1,635	208.0	200.0	208.0	6.3	7.0	7.9
Saturday Night Trolley	71	138	118	12.0	15.0	15.0	5.9	9.2	7.9
North & West Loops	3,177	3,191	3,019	286.0	260.0	273.0	11.1	12.3	11.1
North & West Loops- SAT	281	408		40.0	50.0		7.0	8.2	
Access 1	174	361	378	198.0	180.0	168.0	0.9	2.0	2.3
Access 2	133	213	219	198.0	180.0	126.0	0.7	1.2	1.7
Stuarts Draft Link	709	895	641	264.0	240.0	210.0	2.7	3.7	3.1
BRCC North			1,735			312.7			5.5
BRCC South			1,937			295.3			6.6
BRCC North & South- M-TH	1,725	3,234		563.9	501.3		3.1	6.5	
BRCC North & South- FRI	112	389		101.3	101.3		1.1	3.8	
TOTAL	17,452	23,050	22,243	2,891.2	2,702.6	2,558.0	6.0	8.5	8.7

Spotlight

COVID-19 Response

In early March, BRITE began coordinating with Federal and State agencies regarding the COVID-19 outbreak and crisis to ensure the health and safety of riders and employees.

BRITE augmented daily bus cleaning practices with additional disinfection regimens, focusing on high-traffic areas. Beginning March 23 and through the duration of the COVID-19 crisis, rides are fare-free on all BRITE routes. Additionally, BRITE began enforcing statewide guidance to implement social distancing on BRITE buses.

The COVID-19 situation is ever evolving. As an essential service, BRITE will continue to implement service modifications to protect operators and riders and still keep transit accessible.

Service Notes

- From March 9-13, VDOT had Interstate 81 Exit 245 closed for construction. The BRCC Shuttle North was redirected to accommodate this closure, and there were no stop or schedule interruptions.
- On March 6, BRITE staff participated in a FTA conference call regarding COVID-19.
- The regularly scheduled BRITE TAC meeting was held on March 11.
- The BRITE Transit Facility inspection was completed on March 12.
- On March 16, BRITE staff participated in the US 250 Waynesboro & Augusta County STARS Study conference call.
- Effective March 23 and through the duration of the COVID-19 crisis, rides are fare-free on all BRITE Bus routes (fixed and paratransit).
- BRITE staff participated in the DRPT CARES Act webinar on March 31.
- On March 31, BRITE staff attended the Transportation Providers Network Meeting.

Passenger & Service Hours Statistics

April 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Apr 2020	Mar 2020	Apr 2019	Apr 2020	Mar 2020	Apr 2019	Apr 2020	Mar 2020	Apr 2019
250 Connector	3,088	5,751	8,375	616.0	616.0	616.0	5.0	9.3	13.6
250 Connector- SAT	404	805	1,167	88.0	88.0	88.0	4.6	9.1	13.3
Waynesboro Circulator	1,638	2,815	3,722	264.0	264.0	264.0	6.2	10.7	14.1
Waynesboro Circulator- SAT	273	399		52.0	52.0		5.3	7.7	
Downtown Trolley	996	1,300	1,862	208.0	208.0	208.0	4.8	6.3	9.0
Saturday Night Trolley	53	71	108	12.0	12.0	12.0	4.4	5.9	9.0
North & West Loops	1,655	3,177	3,436	286.0	286.0	286.0	5.8	11.1	12.0
North & West Loops- SAT	179	281		40.0	40.0		4.5	7.0	
Access 1	185	174	379	198.0	198.0	176.0	0.9	0.9	2.2
Access 2	208	133	271	198.0	198.0	132.0	1.1	0.7	2.1
Stuarts Draft Link	348	709	822	264.0	264.0	220.0	1.3	2.7	3.7
BRCC North			2,201			333.8			6.6
BRCC South			2,386			315.5			7.6
BRCC North & South- M-TH	883	1,725		563.9	563.9		1.6	3.1	
BRCC North & South- FRI	193	112		101.3	101.3		1.9	1.1	
TOTAL	10,103	17,452	24,729	2,891.2	2,891.2	2,651.3	3.5	6.0	9.3

Spotlight

CARES Act Funding Received

BRITE Bus was awarded \$3 million of CARES Act funding which has allowed the transit system to maintain operations, offer fare-free trips, and purchase driver personal protective equipment and cleaning supplies to ensure the safety of riders and personnel. This assistance will also fully fund the transit system for fiscal year 2021, allowing BRITE Bus to operate without requiring the \$450,000 in funding usually contributed by local partners.



BRITE staff have some new personal protective equipment helping ensure the safety of personnel and riders.

Service Notes

- Starting April 10, Waynesboro Walmart temporarily repurposed the BRITE Bus stop area (hub) for employee parking for new COVID-19 precautions and procedures. All passengers will now access the BRITE buses in the parking area in front of the garden center in parking lanes 11 and 12, near Verizon and Sonic until further notice.
- The BRITE Transit Facility inspection was completed on April 15.
- Due to the COVID-19 pandemic, rides are fare-free on all BRITE Bus routes until further notice.
- Throughout the month, BRITE staff participated in multiple webinars regarding COVID-19 and CARES Act funding.

Passenger & Service Hours Statistics

May 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	May 2020	Apr 2020	May 2019	May 2020	Apr 2020	May 2019	May 2020	Apr 2020	May 2019
250 Connector	3,093	3,088	8,398	560.0	616.0	616.0	5.5	5.0	13.6
250 Connector- SAT	560	404	1,161	110.0	88.0	88.0	5.1	4.6	13.2
Waynesboro Circulator	1,616	1,638	3,566	240.0	264.0	264.0	6.7	6.2	13.5
Waynesboro Circulator- SAT	340	273		65.0	52.0		5.2	5.3	
Downtown Trolley	1,101	996	2,463	208.0	208.0	276.0	5.3	4.8	8.9
Saturday Night Trolley	53	53	122	15.0	12.0	12.0	3.5	4.4	10.2
North & West Loops	1,492	1,655	3,701	260.0	286.0	286.0	5.7	5.8	12.9
North & West Loops- SAT	220	179		50.0	40.0		4.4	4.5	
Access 1	229	185	428	180.0	198.0	152.0	1.3	0.9	2.8
Access 2	227	208	295	180.0	198.0	114.0	1.3	1.1	2.6
Stuarts Draft Link	359	348	856	240.0	264.0	220.0	1.5	1.3	3.9
BRCC North			1,132			328.8			3.4
BRCC South			1,848			310.5			6.0
BRCC North & South- M-TH	744	883		470.0	563.9		1.6	1.6	
BRCC North & South- FRI	272	193		126.7	101.3		2.1	1.9	
TOTAL	10,306	10,103	23,970	2,704.7	2,891.2	2,667.3	3.8	3.5	9.0

Spotlight

Downtown Trolley & Saturday Night Trolley Summer Hours Postponed



Due to COVID-19, the Staunton Downtown Trolley and Saturday Night Trolley summer hours are postponed until further notice. The Downtown Trolley will continue to operate Monday-Saturday, 10am-6pm, and the Saturday Night Trolley will continue to operate Saturday, 6pm-9pm.

Safety is our highest priority at BRITE. During the COVID-19 pandemic, BRITE has elected to postpone service in order to minimize the risk of exposure for BRITE operators and riders. BRITE will work with City staff to implement summer hours in concert with the City's COVID-19 recovery plan in consultation with City staff.

Service Notes

- The regularly scheduled BTAC meeting was held on May 13 via video conference.
- On May 14, BRITE staff participated in a Title VI training.
- The BRITE Transit Facility inspection was completed on May 14.
- In observance of Memorial Day, May 25, BRITE Bus routes did not operate, the only exception being the Staunton Downtown Trolley.
- Due to the COVID-19 pandemic, rides are fare-free on all BRITE Bus routes until further notice.
- Throughout the month, BRITE staff participated in multiple webinars regarding COVID-19 and CARES Act funding.
- BRITE has been complying with Executive Order 63 issued by Governor Northam requiring masks on the buses, and BRITE has been providing riders with free masks if needed.

June 2020 | FY 2020 Year End Summary

Passenger Trips by Route	FY 2020	FY 2019	% Change
Waynesboro Circulator	37,618	40,783	-7.76%
250 Connector	88,063	106,104	-17.00%
Downtown Trolley	20,492	25,195	-20.93%
Saturday Night Trolley	1,298	1,597	-18.72%
North & West Loops	36,344	38,739	-6.18%
Access (Paratransit)	6,780	7,240	-6.35%
TOTAL URBAN	190,595	220,378	-13.51%
Stuarts Draft Link	8,229	7,536	-9.2%
BRCC North & South	35,106	47,145	-25.54%
TOTAL RURAL	43,335	54,681	-20.75%
TOTAL	233,930	275,059	-14.95%



Financials	FY 2020
Administrative	\$286,728
Service Contract	\$1,644,650
Fuel	\$208,368
Facility	\$71,856
Other Costs	\$89,434
Subtotal	\$2,301,037
Less Fares	\$52,624
	\$2,248,413
Federal	\$1,346,047
State	\$541,866
Local	\$360,500
	\$2,248,413

- BRITE Bus and CSPDC Transit Manager, Nancy Gourley, were recognized and awarded by the VAPDC in July 2019 for innovative and regional activities which have contributed significantly to the effectiveness of a region.
- Aidan Quirke was hired as CSPDC's Transit Program Manager in July 2019 to replace Nancy Gourley who retired at the beginning of 2020.
- BRITE introduced new Saturday service on the Staunton North and West Loops and Waynesboro Circulator starting January 2020. Additionally, effective February 2020, BRCC Shuttle riders had one-seat service to and from Staunton and Harrisonburg.
- In early March, BRITE began coordinating with Federal and State agencies regarding the COVID-19 pandemic to ensure the health and safety of riders and operators. As the pandemic progressed, BRITE implemented the various statewide guidance and mandates regarding safety measures, such as the executive order mandating face coverings. BRITE maintained the same level of service through the pandemic with the exception of postponing additional hours of operation for the Staunton Downtown Trolley & Saturday Night Trolley Summer hours. Ridership saw a significant decrease at the end of FY20, beginning March 2020 through June 2020, due to stay-at-home orders and decreased bus capacity to allow for social distancing. BRITE Bus was awarded \$3 million of CARES Act funding which allowed the transit system to maintain operations, offer fare-free trips, purchase personal protective equipment and cleaning supplies, and fully fund operations for FY2021 without requiring local partner funding.



Passenger & Service Hours Statistics

July 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	July 2020	June 2020	July 2019	July 2020	June 2020	July 2019	July 2020	June 2020	July 2019
250 Connector	3,545	3,287	8,345	644.0	616.0	644.0	5.5	5.3	13.0
250 Connector- SAT	370	521	954	66.0	88.0	88.0	5.6	5.9	10.8
Waynesboro Circulator	1,928	1,883	3,697	276.0	286.0	276.0	7.0	6.6	13.4
Waynesboro Circulator- SAT	243	309		39.0	52.0		6.2	5.9	
Downtown Trolley	1,203	1,061	2,711	216.0	208.0	285.0	5.6	5.1	9.5
Saturday Night Trolley	30	46	136	9.0	12.0	12.0	3.3	3.8	11.3
North & West Loops	2,095	1,709	3,620	299.0	286.0	299.0	7.0	6.0	12.1
North & West Loops- SAT	136	203		30.0	40.0		4.5	5.1	
Access 1	359	283	327	207.0	198.0	184.0	1.7	1.4	1.8
Access 2	344	294	285	207.0	198.0	138.0	1.7	1.5	2.1
Stuarts Draft Link	493	521	730	276.0	264.0	230.0	1.8	2.0	3.2
BRCC North			899			349.8			2.6
BRCC South			1,706			330.8			5.2
BRCC North & South- M-TH	1,120	1,057		563.9	563.9		2.0	1.9	
BRCC North & South- FRI	277	199		126.7	101.3		2.2	2.0	
TOTAL	12,143	11,373	23,410	2,959.6	2,913.2	2,836.6	4.1	3.9	8.3

Spotlight

Service Notes

VAPDC Summer Series - Transportation & Mobility Reimagined: Making It Future Ready



The Virginia Association of Planning District Commissions (VAPDC) hosted Summer Series 2020 in lieu of their in person annual Summer Conference. BRITE staff participated in the third of four webinar series which focused on transit and transportation. Julie Timm, Greater Richmond Transit Company CEO, presented on building transit service and ridership for the future; Stephen Brich, Virginia Department of Transportation Commissioner, presented on highway travel habits, state transportation revenues, and future planning scenarios.

- In observance of Independence Day, BRITE Bus routes did not operate, the only exception being the Staunton Downtown Trolley.
- The July 8 BTAC meeting was cancelled, and an update on transit-related activities was sent out to committee members.
- The BRITE Transit Facility inspection was completed on July 17.
- Due to COVID-19, the Staunton Downtown Trolley and Saturday Night Trolley Summer hours were not implemented.
- Due to the COVID-19 pandemic, rides are fare-free on all BRITE Bus routes until further notice.
- BRITE staff participated in Federal Transit Administration (FTA) and National Transit Institute (NTI) webinars regarding COVID-19.

Passenger & Service Hours Statistics

August 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Aug 2020	July 2020	Aug 2019	Aug 2020	July 2020	Aug 2019	Aug 2020	July 2020	Aug 2019
250 Connector	3,334	3,545	8,326	588.0	644.0	616.0	5.7	5.5	13.5
250 Connector- SAT	597	370	1,238	110.0	66.0	110.0	5.4	5.6	11.3
Waynesboro Circulator	1,761	1,928	3,574	252.0	276.0	264.0	7.0	7.0	13.5
Waynesboro Circulator- SAT	369	243		65.0	39.0		5.7	6.2	
Downtown Trolley	1,317	1,203	2,510	208.0	216.0	282.0	6.3	5.6	8.9
Saturday Night Trolley	72	30	173	15.0	9.0	15.0	4.8	3.3	11.5
North & West Loops	2,020	2,095	3,609	273.0	299.0	286.0	7.4	7.0	12.6
North & West Loops- SAT	252	136		50.0	30.0		5.0	4.5	
Access 1	368	359	358	189.0	207.0	176.0	1.9	1.7	2.0
Access 2	310	344	264	189.0	207.0	132.0	1.6	1.7	2.0
Stuarts Draft Link	517	493	768	252.0	276.0	220.0	2.1	1.8	3.5
BRCC North			1,708			328.8			5.2
BRCC South			1,908			310.5			6.1
BRCC North & South- M-TH	1,011	1,120		532.6	563.9		1.9	2.0	
BRCC North & South- FRI	244	277		101.3	126.7		2.4	2.2	
TOTAL	12,172	12,143	24,436	2,824.9	2,959.6	2,740.3	4.3	4.1	8.9

Spotlight

Service Notes

BRITE SMART SCALE Applications Submitted



On August 17, the CSPDC submitted four SMART SCALE applications on behalf of BRITE Bus. SMART SCALE is the State's main program for funding transportation and transit projects, and is on a two-year grant cycle. Three of the applications were for stand-alone bus stop and pedestrian accommodations, and the fourth was a submittal of all three stand-alone sites as one package of system-wide improvements. The three sites include: Route 250 at Sangers Lane (Augusta County); Route 250 at Low Dewitt Boulevard (Waynesboro); and Route 11 at Dick Huff Lane (Verona).

- Due to the flood damage in the Wharf area Downtown Staunton, the Staunton Downtown Trolley was in detour and was unable to serve the Byers Street stop August 10-14.
- The BRITE Transit Facility inspection was completed on August 13.
- BRITE continued the Staunton Downtown Trolley and Saturday Night Trolley weekend detours that coincide with Dine Out in Downtown.
- Due to COVID-19, the Staunton Downtown Trolley and Saturday Night Trolley Summer hours were not implemented.
- Due to the COVID-19 pandemic, rides are fare-free on all BRITE Bus routes until further notice.
- BRITE staff participated in various ENO, FTA, VTA, and NTI webinars regarding transit and COVID-19 throughout the month.
- The COVID-19 emergency funds received from the Commonwealth Transportation Board (CTB) was spent out implementing safety measures on the BRITE buses and at the BRITE Transit Facility.

Passenger & Service Hours Statistics

September 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Sept 2020	Aug 2020	Sept 2019	Sept 2020	Aug 2020	Sept 2019	Sept 2020	Aug 2020	Sept 2019
250 Connector	3,654	3,334	7,761	588.0	588.0	560.0	6.2	5.7	13.9
250 Connector- SAT	507	597	903	88.0	110.0	88.0	5.8	5.4	10.3
Waynesboro Circulator	1,726	1,761	3,071	252.0	252.0	240.0	6.8	7.0	12.8
Waynesboro Circulator- SAT	310	369		52.0	65.0		6.0	5.7	
Downtown Trolley	1,320	1,317	2,290	208.0	208.0	263.0	6.3	6.3	8.7
Saturday Night Trolley	64	72	141	12.0	15.0	12.0	5.3	4.8	11.8
North & West Loops	2,262	2,020	3,181	273.0	273.0	260.0	8.3	7.4	12.2
North & West Loops- SAT	280	252		40.0	50.0		7.0	5.0	
Access 1	374	368	357	189.0	189.0	180.0	2.0	1.9	2.0
Access 2	311	310	271	189.0	189.0	180.0	1.6	1.6	1.5
Stuarts Draft Link	481	517	708	252.0	252.0	240.0	1.9	2.1	3.0
BRCC North			2,408			325.7			7.4
BRCC South			2,198			308.3			7.1
BRCC North & South- M-TH	1,156	1,011		563.9	532.6		2.1	1.9	
BRCC North & South- FRI	282	244		101.3	101.3		2.8	2.4	
TOTAL	12,727	12,172	23,289	2,808.2	2,824.9	2,657.0	4.5	4.3	8.8

Spotlight

Try Transit Week Replaced with Transit Appreciation Month



To replace September's Try Transit Week, the Virginia Department of Rail and Public Transportation declared October Transit Appreciation Month. In previous years, BRITE participated in the statewide Try Transit Week by offering free rides to all passengers on all routes on the Wednesday of the designated week. Instead of the usual week-long educational event designed to encourage Virginians to reduce their single-occupancy vehicles and try a form of public transportation, Transit Appreciation Month will highlight the steps that transit agencies across Virginia are taking to keep passengers safe during the pandemic.

Service Notes

- The BRITE Transit Facility inspection was completed on September 4.
- In observance of Labor Day, BRITE Bus operated the following routes: Staunton Downtown Trolley and BRCC North & South Shuttles.
- On September 9, the BRITE Transit Advisory Committee held their regularly scheduled meeting (via videoconference).
- CSPDC and VRT staff participated in a Virginia Department of Rail and Public Transportation meeting for Section 5311 recipients.
- Various safety measures continue to be in place and implemented: plexiglass barriers on buses; masks available on buses; touchless faucets and hand sanitizer stations installed at the BRITE Transit Facility.
- BRITE continued the Staunton Downtown Trolley and Saturday Night Trolley weekend detours that coincide with Dine Out in Downtown.
- Due to COVID-19, the Staunton Downtown Trolley and Saturday Night Trolley Summer hours were not implemented.
- Due to the COVID-19 pandemic, rides are fare-free on all BRITE Bus routes until further notice.

Passenger & Service Hours Statistics

October 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Oct 2020	Sept 2020	Oct 2019	Oct 2020	Sept 2020	Oct 2019	Oct 2020	Sept 2020	Oct 2019
250 Connector	3,822	3,654	8,745	616.0	588.0	644.0	6.2	6.2	13.6
250 Connector- SAT	662	507	1,282	110.0	88.0	88.0	6.0	5.8	14.6
Waynesboro Circulator	1,860	1,726	3,645	264.0	252.0	276.0	7.0	6.8	13.2
Waynesboro Circulator- SAT	369	310		65.0	52.0		5.7	6.0	
Downtown Trolley	1,224	1,320	2,304	216.0	208.0	285.0	5.7	6.3	8.1
Saturday Night Trolley	90	64	119	15.0	12.0	12.0	6.0	5.3	9.9
North & West Loops	2,274	2,262	3,735	286.0	273.0	299.0	8.0	8.3	12.5
North & West Loops- SAT	314	280		50.0	40.0		6.3	7.0	
Access 1	410	374	375	198.0	189.0	207.0	2.1	2.0	1.8
Access 2	321	311	310	198.0	189.0	207.0	1.6	1.6	1.5
Stuarts Draft Link	517	481	791	264.0	252.0	276.0	2.0	1.9	2.9
BRCC North			2,701			357.8			7.5
BRCC South			2,316			338.8			6.8
BRCC North & South- M-TH	1,191	1,156		532.6	563.9		2.2	2.1	
BRCC North & South- FRI	310	282		126.7	101.3		2.4	2.8	
TOTAL	13,364	12,727	26,323	2,941.3	2,808.2	2,990.6	4.5	4.5	8.8

Spotlight

Service Notes

Transit Appreciation Month

Transit keeps Virginia moving! Public transit is vital to communities, a safe and reliable service that residents count on to get to work and to run essential errands. In October, DRPT sought to highlight all of the steps that transit agencies across Virginia are taking to keep riders and staff safe during the COVID-19 pandemic. Just as important, gratitude was expressed to transit agencies and workers for keeping the entire State moving in difficult times.



- October was designated Transit Appreciation Month by DRPT in lieu of the regular Try Transit Week in September, which was cancelled.
- The BRITE Transit Facility inspection was completed on October 2.
- Due to road closures around Ohio Street and New Hope Road in Waynesboro, the Waynesboro Circulator was in detour on October 5-7 and stopped at CVS and Papa John's.
- On October 12, all routes operated on their regular schedule.
- BRITE continued the Staunton Downtown Trolley and Saturday Night Trolley weekend detours that coincide with Dine Out in Downtown.
- Due to the COVID-19 pandemic, rides are fare-free on all BRITE Bus routes until further notice.
- BRITE staff participated in various FTA and VTA webinars regarding transit operations and COVID-19.

Passenger & Service Hours Statistics

November 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Nov 2020	Oct 2020	Nov 2019	Nov 2020	Oct 2020	Nov 2019	Nov 2020	Oct 2020	Nov 2019
250 Connector	3,326	3,822	7,083	560.0	616.0	560.0	5.9	6.2	12.6
250 Connector- SAT	509	662	1,209	88.0	110.0	110.0	5.8	6.0	11.0
Waynesboro Circulator	1,743	1,860	3,241	240.0	264.0	240.0	7.3	7.0	13.5
Waynesboro Circulator- SAT	306	369		52.0	65.0		5.9	5.7	
Downtown Trolley	935	1,224	1,857	192.0	216.0	203.0	4.9	5.7	9.1
Saturday Night Trolley	59	90	132	12.0	15.0	15.0	4.9	6.0	8.8
North & West Loops	2,009	2,274	3,066	260.0	286.0	260.0	7.7	8.0	11.8
North & West Loops- SAT	297	314		40.0	50.0		7.4	6.3	
Access 1	324	410	317	180.0	198.0	180.0	1.8	2.1	1.8
Access 2	276	321	313	180.0	198.0	180.0	1.5	1.6	1.7
Stuarts Draft Link	493	517	664	240.0	264.0	240.0	2.1	2.0	2.8
BRCC North			1,989			306.6			6.5
BRCC South			2,040			290.0			7.0
BRCC North & South- M-TH	1,118	1,191		495.3	532.6		2.3	2.2	
BRCC North & South- FRI	268	310		101.3	126.7		2.6	2.4	
TOTAL	11,663	13,364	21,911	2,640.6	2,941.3	2,584.6	4.4	4.5	8.5

Spotlight

New Bus Shelter Installed in Bridgewater



The new shelter was installed on North Main Street by the Town of Bridgewater.

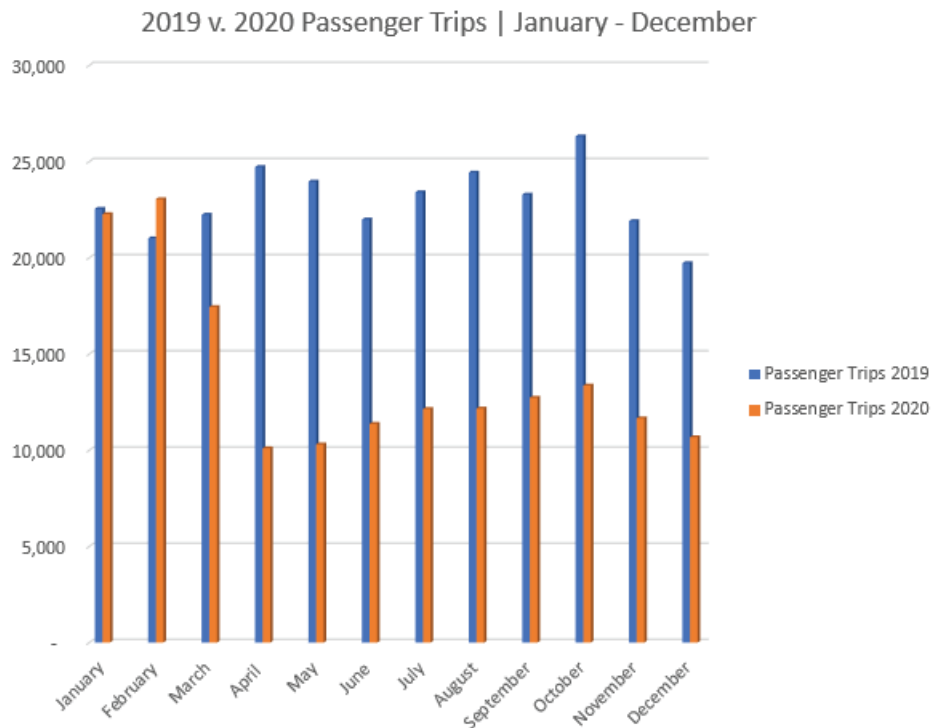
Service Notes

- On November 9, the old Kmart bus stop was relocated away from the building due to upcoming construction.
- The BRITE Transit Advisory Committee held their regularly scheduled meeting (via videoconference) on November 10.
- The BRITE Transit Facility inspection was completed on November 19.
- On November 16, CSPDC participated in the VTA Fall Board Meeting (via videoconference).
- In observance of Thanksgiving, BRITE operated the following schedule:
 - Wednesday, November 25: BRCC Shuttles operated a Friday schedule (service concluded at 7:30PM & 8PM), and all other routes operated regular schedules
 - Thursday, November 26: NO service
 - Friday, November 27 & Saturday, November 28: All routes operated regular schedules
- BRITE continued the Staunton Downtown Trolley and Saturday Night Trolley weekend detours that coincide with Dine Out in Downtown.
- Due to the COVID-19 pandemic, rides are fare-free on all BRITE Bus routes until further notice.

Covid Ridership Comparison (2019-2020)

December 2020

	Cumulative Passenger Trips	
	2019	2020
January	22,550	22,275
February	21,019	23,050
March	22,243	17,452
April	24,729	10,103
May	23,970	10,306
June	21,994	11,373
July	23,410	12,143
August	24,436	12,172
September	23,289	12,727
October	26,323	13,364
November	21,911	11,663
December	19,728	10,679
TOTAL	275,602	167,307



Spotlight

BRITE Display for Celebration of Holiday Lights at Gypsy Hill Park in Staunton



Service Notes

- Due to safety concerns, effective December 7, and going forward, BRITE no longer travels the entirety of C St in Staunton. The Staunton North Loop & Saturday Night Trolley now travel Grubert St to Hickory St to access Gypsy Hill House.
- Due to inclement weather, all BRITE routes were suspended at 9:30AM on December 16 and routes operated on a staggered delay on December 17.
- The BRITE Transit Facility inspection was completed on December 18.
- In observance of Christmas and New Year's holidays, BRITE operated the following schedule:
 - Christmas Eve and New Year's Eve: All services concluded at 6:30PM
 - Christmas Day and New Year's Day: NO service
- BRITE continued the Staunton Downtown Trolley and Saturday Night Trolley weekend detours that coincide with Dine Out in Downtown.
- Due to the COVID-19 pandemic, rides are fare-free on all BRITE Bus routes until further notice.