



## Passenger & Service Hours Statistics

March 2020

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Mar 2020	Feb 2020	Mar 2019	Mar 2020	Feb 2020	Mar 2019	Mar 2020	Feb 2020	Mar 2019
250 Connector	5,751	7,637	7,694	616.0	560.0	588.0	9.3	13.6	13.1
250 Connector- SAT	805	1,358	1,349	88.0	110.0	110.0	9.1	12.3	12.3
Waynesboro Circulator	2,815	3,245	3,518	264.0	240.0	252.0	10.7	13.5	14.0
Waynesboro Circulator- SAT	399	583		52.0	65.0		7.7	9.0	
Downtown Trolley	1,300	1,398	1,635	208.0	200.0	208.0	6.3	7.0	7.9
Saturday Night Trolley	71	138	118	12.0	15.0	15.0	5.9	9.2	7.9
North & West Loops	3,177	3,191	3,019	286.0	260.0	273.0	11.1	12.3	11.1
North & West Loops- SAT	281	408		40.0	50.0		7.0	8.2	
Access 1	174	361	378	198.0	180.0	168.0	0.9	2.0	2.3
Access 2	133	213	219	198.0	180.0	126.0	0.7	1.2	1.7
Stuarts Draft Link	709	895	641	264.0	240.0	210.0	2.7	3.7	3.1
BRCC North			1,735			312.7			5.5
BRCC South			1,937			295.3			6.6
BRCC North & South- M-TH	1,725	3,234		563.9	501.3		3.1	6.5	
BRCC North & South- FRI	112	389		101.3	101.3		1.1	3.8	
<b>TOTAL</b>	<b>17,452</b>	<b>23,050</b>	<b>22,243</b>	<b>2,891.2</b>	<b>2,702.6</b>	<b>2,558.0</b>	<b>6.0</b>	<b>8.5</b>	<b>8.7</b>

## Spotlight

### COVID-19 Response

In early March, BRITE began coordinating with Federal and State agencies regarding the COVID-19 outbreak and crisis to ensure the health and safety of riders and employees.

BRITE augmented daily bus cleaning practices with additional disinfection regimens, focusing on high-traffic areas. Beginning March 23 and through the duration of the COVID-19 crisis, rides are fare-free on all BRITE routes. Additionally, BRITE began enforcing statewide guidance to implement social distancing on BRITE buses.

The COVID-19 situation is ever evolving. As an essential service, BRITE will continue to implement service modifications to protect operators and riders and still keep transit accessible.

## Service Notes

- From March 9-13, VDOT had Interstate 81 Exit 245 closed for construction. The BRCC Shuttle North was redirected to accommodate this closure, and there were no stop or schedule interruptions.
- On March 6, BRITE staff participated in a FTA conference call regarding COVID-19.
- The regularly scheduled BRITE TAC meeting was held on March 11.
- The BRITE Transit Facility inspection was completed on March 12.
- On March 16, BRITE staff participated in the US 250 Waynesboro & Augusta County STARS Study conference call.
- Effective March 23 and through the duration of the COVID-19 crisis, rides are fare-free on all BRITE Bus routes (fixed and paratransit).
- BRITE staff participated in the DRPT CARES Act webinar on March 31.
- On March 31, BRITE staff attended the Transportation Providers Network Meeting.