



Passenger Statistics

January 2019

	Monthly Passengers (July- December 2018)						
	July	August	September	October	November	December	TOTAL
250 Connector	7,607	8,763	7,533	9,407	7,196	5,690	46,196
250 Connector- SAT	990	1,066	1,441	1,126	862	966	6,451
Waynesboro Circulator	3,001	3,428	2,839	3,714	3,188	3,128	19,298
Downtown Trolley / Sat Night Trolley	3,043	3,175	2,887	2,860	1,832	1,482	15,279
North & West Loops	3,522	3,948	2,887	3,613	3,020	2,592	19,582
Paratransit 1	375	378	312	387	331	309	2,092
Paratransit 2	245	282	257	281	283	183	1,531
Stuarts Draft Link	457	505	478	664	541	514	3,159
BRCC North	907	1,775	2,599	2,909	1,932	1,191	11,313
BRCC South	1,870	2,560	2,414	2,909	2,121	1,779	13,653
TOTAL	22,017	25,880	23,647	27,870	21,306	17,834	138,554

Spotlight

Service Notes

BRITE FY2019 Financial Summary (Jul-Dec 2018)			Remaining	
Cost	FY19 Budget	Actual (YTD)	Dollars	Percent
CSPDC Costs	\$288,315	\$100,863	\$187,452	65%
Operating Contract	\$1,481,970	\$737,780	\$744,190	50%
Other Contracts	\$13,500	\$39,955	\$(26,455)	-196%
Bus Fuel	\$228,711	\$115,289	\$113,422	50%
Transit Facility	\$84,480	\$46,102	\$38,378	45%
Other Costs	\$21,900	\$10,402	\$11,498	53%
Capital Purchases	\$70,187	\$60,025	\$10,162	14%
TOTAL	\$2,189,063	\$1,110,415	\$1,078,648	49%
FARES	\$73,417	\$40,174	\$33,243	45%

- In observance of New Year's Day, BRITE did not operate on January 1st.
- The 250 Connector Route Improvement Rider Survey closed on January 4th.
- The BRITE Transit Advisory Committee meeting was held on January 9th.
- On January 12th, due to road conditions, BRITE was unable to use Barterbrook Road in Staunton.
- Due to icy road conditions, BRITE was unable to access Gypsy Hill House, Reservoir Street, and the Staunton Senior Center on January 14th.
- On January 18th, CSPDC and VRT staff completed the monthly transit facility inspection.
- Due to a road closure on Johnson Street in Staunton on January 28th, the 250 Connector and BRCC Shuttle South were unable to pick up at the Mill St stop, but buses could be accessed at the Byers St / Johnson St stop.
- On January 31st, DRPT grants were submitted for FY 2020.
- BRITE solicited expressions of interest for a second rider representative for the BTAC from January 23rd- February 1st.

Passenger & Service Hours Statistics

February 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Feb 2019	Jan 2019	Feb 2018	Feb 2019	Jan 2019	Feb 2018	Feb 2019	Jan 2019	Feb 2018
250 Connector	7,093	7,807	7,512	532.0	616.0	560.0	13.3	12.7	13.4
250 Connector- SAT	944	816	984	88.0	88.0	88.0	10.7	9.3	11.2
Waynesboro Circulator	3,436	3,722	3,162	228.0	264.0	240.0	15.1	14.1	13.2
Downtown Trolley	1,468	1,449	1,640	184.0	208.0	192.0	8.0	7.0	8.5
Saturday Night Trolley	119	81	135	12.0	12.0	12.0	9.9	6.8	11.3
North & West Loops	2,895	2,990	3,154	247.0	286.0	260.0	11.7	10.5	12.1
Paratransit 1	345	385	301	152.0	176.0	170.0	2.3	2.2	1.8
Paratransit 2	186	196	153	114.0	132.0	120.0	1.6	1.5	1.3
Stuarts Draft Link	625	700	473	190.0	220.0	160.0	3.3	3.2	3.0
BRCC North	1,894	2,027	2,180	285.5	333.8	301.6	6.6	6.1	7.2
BRCC South	2,014	2,377	2,577	269.8	315.5	285.0	7.5	7.5	8.9
TOTAL	21,019	22,550	22,221	2,302.3	2,615.3	2,388.6	9.1	8.5	9.3

Spotlight

Service Notes



BRITE Bus Outreach at the Staunton Veterans Clinic

On February 14, BRITE staff visited the Staunton Veterans Clinic and met with staff members at their monthly staff meeting.

The clinic had requested a bus stop, and the request and BRITE staff recommendation was presented to the BRITE Transit Advisory Committee at the January meeting. The request was denied, but other alternatives were proposed, including outreach. The presentation gave an overview of BRITE Bus services, a detailed look at the route and the stop closest to the clinic, information on BRITE Access paratransit service, and a how to read the timetables in the route brochures.

- On February 5, BRITE staff attended the Richmond Road Corridor Study Team meeting.
- CSPDC and VRT staff completed the monthly BRITE Transit Facility inspection on February 11.
- BRITE staff conducted an outreach presentation at the Staunton Veterans Clinic to educate staff about BRITE Bus.
- All routes operated as regularly scheduled on Presidents' Day, Monday, February 18.
- There was no service on Wednesday, February 20 due to inclement weather. Buses resumed regularly scheduled operations on Thursday, February 21.
- Winners were selected from the riders that participated in the 250 Connector Route Study. There were 10 winners of the \$5 Walmart gift cards.

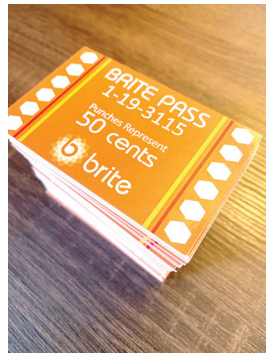
Passenger & Service Hours Statistics

March 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Mar 2019	Feb 2019	Mar 2018	Mar 2019	Feb 2019	Mar 2018	Mar 2019	Feb 2019	Mar 2018
250 Connector	7,694	7,093	7,138	588.0	532.0	588.0	13.1	13.3	12.1
250 Connector- SAT	1,349	944	1,153	110.0	88.0	110.0	12.3	10.7	10.5
Waynesboro Circulator	3,518	3,436	3,115	252.0	228.0	252.0	14.0	15.1	12.4
Downtown Trolley	1,635	1,468	1,729	208.0	184.0	208.0	7.9	8.0	8.3
Saturday Night Trolley	118	119	135	15.0	12.0	15.0	7.9	9.9	9.0
North & West Loops	3,019	2,895	3,137	273.0	247.0	273.0	11.1	11.7	11.5
Paratransit 1	378	345	313	168.0	152.0	179.0	2.3	2.3	1.7
Paratransit 2	219	186	157	126.0	114.0	126.0	1.7	1.6	1.2
Stuarts Draft Link	641	625	372	210.0	190.0	168.0	3.1	3.3	2.2
BRCC North	1,735	1,894	1,521	312.7	285.5	312.7	5.5	6.6	4.9
BRCC South	1,937	2,014	2,170	295.3	269.8	295.3	6.6	7.5	7.3
TOTAL	22,243	21,019	20,940	2,557.9	2,302.3	2,527.0	8.7	9.1	8.3

Spotlight

Service Notes



BRITE Farecards Implemented

On March 4, BRITE introduced the BRITE twelve-punch farecards. BRITE farecards are available for 25 cent and 50 cent fares. These farecards will serve as an additional fare payment option, as an alternative to exact change and tokens.

The 25 cent farecard is sold for \$3 and the 50 cent farecard is sold for \$5. Cards can be utilized on BRITE fixed routes and BRITE Access services. Punches correlate to the respective fares. BRITE farecards are available for purchase from the drivers on the buses, at the BRITE Transit Facility, and the CSPDC offices.

- Due to an incident on March 1, the BRCC Shuttle North did not operate the 12:00 pm loop; the bus went back on route for the 1:00 pm loop.
- BRITE farecards were implemented on March 4.
- CSPDC and VRT staff completed the monthly BRITE Transit Facility inspection on March 12.
- On March 12, CSPDC and VRT staff participated in a Mobile Eye telematics training webinar.
- The BRITE TAC held their regularly scheduled meeting on March 13.
- From March 25-27, the 250 Connector (eastbound and westbound) did not travel Barterbrook Road due to road construction.
- BRITE staff participated in the Richmond Road Corridor and 250 Connector Route Study phone call with Kimley-Horn on March 27 regarding the proposed alternatives that would be presented to the public in April.

Passenger & Service Hours Statistics

April 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Apr 2019	Mar 2019	Apr 2018	Apr 2019	Mar 2019	Apr 2018	Apr 2019	Mar 2019	Apr 2018
250 Connector	8,375	7,694	7,510	616.0	588.0	588.0	13.6	13.1	12.8
250 Connector- SAT	1,167	1,349	1,030	88.0	110.0	88.0	13.3	12.3	11.7
Waynesboro Circulator	3,722	3,518	3,051	264.0	252.0	252.0	14.1	14.0	12.1
Downtown Trolley	1,862	1,635	1,991	208.0	208.0	200.0	9.0	7.9	10.0
Saturday Night Trolley	108	118	111	12.0	15.0	12.0	9.0	7.9	9.3
North & West Loops	3,436	3,019	3,247	286.0	273.0	273.0	12.0	11.1	11.9
Paratransit 1	379	378	322	176.0	168.0	179.0	2.2	2.3	1.8
Paratransit 2	271	219	245	132.0	126.0	126.0	2.1	1.7	1.9
Stuarts Draft Link	822	641	463	220.0	210.0	168.0	3.7	3.1	2.8
BRCC North	2,201	1,735	2,237	333.8	312.7	305.0	6.6	5.5	7.3
BRCC South	2,386	1,937	2,416	315.5	295.3	285.0	7.6	6.6	8.5
TOTAL	24,729	22,243	22,623	2,651.3	2,557.9	2,476.0	9.3	8.7	9.1

Spotlight

Service Notes



250 Connector Route Study Public Meetings Hosted

BRITE Transit held two public meetings to share the findings and alternatives for the 250 Connector Route Study- Wednesday, April 10th at Staunton City Hall and Tuesday, April 23rd at Waynesboro Public Library. The route study is examining options for improving reliability on the 250 Connector route, which runs between Staunton and Waynesboro along US 250, serving major destinations like Augusta Health, WWRC, Walmart (Staunton & Waynesboro), Augusta County Library, and Waynesboro Town Center.

BRITE Transit is collaborating with the SAWMPO, the Cities of Staunton and Waynesboro, and Augusta County, as well as a team of consultants.

- CSPDC and VRT staff completed the monthly BRITE Transit Facility inspection on April 4th.
- Due to road closures on April 6th, the 250 Connector was unable to serve Mill and Kalorama Streets.
- On April 8th, BRITE participated in Blue Ridge Community College's Health and Public Safety Fair.
- BRITE attended the STARS Route 11 Study team meeting on April 8th.
- On April 10th, a public meeting was hosted for the 250 Connector Route Study at the Staunton City Council Chambers.
- The 250 Connector and Staunton North & West Loops experienced service delays due to road construction on April 10th.
- On April 22nd, BRITE attended the Spring VDOT Public Meeting at Blue Ridge Community College.
- BRITE hosted an additional public meeting for the 250 Connector Route Study at the Waynesboro Public Library on April 23rd.

Passenger & Service Hours Statistics

May 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	May 2019	Apr 2019	May 2018	May 2019	Apr 2019	May 2018	May 2019	Apr 2019	May 2018
250 Connector	8,398	8,375	7,852	616.0	616.0	616.0	13.6	13.6	12.7
250 Connector- SAT	1,161	1,167	901	88.0	88.0	88.0	13.2	13.3	10.2
Waynesboro Circulator	3,566	3,722	3,064	264.0	264.0	264.0	13.5	14.1	11.6
Downtown Trolley	2,463	1,862	2,468	276.0	208.0	257.0	8.9	9.0	9.6
Saturday Night Trolley	122	108	117	12.0	12.0	16.0	10.2	9.0	7.3
North & West Loops	3,701	3,436	3,453	286.0	286.0	286.0	12.9	12.0	12.1
Paratransit 1	428	379	392	152.0	176.0	176.0	2.8	2.2	2.2
Paratransit 2	295	271	239	114.0	132.0	132.0	2.6	2.1	1.8
Stuarts Draft Link	856	822	379	220.0	220.0	176.0	3.9	3.7	2.2
BRCC North	1,132	2,201	926	328.8	333.8	333.8	3.4	6.6	2.8
BRCC South	1,848	2,386	2,106	310.5	315.5	315.5	6.0	7.6	6.7
TOTAL	23,970	24,729	21,897	2,667.3	2,651.3	2,660.3	9.0	9.3	8.2

Spotlight

Service Notes



BTAC Welcomes New Member Paul Terry

The BRITE Transit Advisory Committee (BTAC) solicited expressions of interest for a committed and engaged rider representative earlier this year. At the December 2018 meeting, CSPDC Commissioners approved amending the BTAC bylaws to remove the designation of the CATS Board member representation and add a second BRITE rider representative.

The selection of the rider representative was considered by members of the BTAC. At the May 8 meeting, the BTAC welcomed new member, Paul Terry. Paul has been riding with BRITE for many years, and rides the Stuarts Draft Link for transportation to work.

- On May 3, due to the graduation ceremony on JMU campus, BRITE BRCC Shuttle North did not travel onto campus.
- The Staunton Downtown Trolley summer hours went into effect beginning May 6. Hours are now extended until 9pm Monday through Friday.
- The BRITE TAC held their regularly scheduled meeting on May 8.
- CSPDC and VRT staff completed the monthly BRITE Transit Facility inspection on May 10.
- On May 15 & 16, the 250 Connector (westbound) was unable to provide service to Valley View Senior Apartments and Manchester Townhomes due to road closures for paving along Frontier Drive.
- BRITE celebrated Bike to Work Day on May 17 with free rides for those traveling with their bikes.
- Due to a car show at the Staunton Mall on May 25, BRITE was unable to access the gazebo stop, but was able to serve the Staunton Mall stop.
- On May 27, in observance of Memorial Day, only the Staunton Downtown Trolley operated.
- Due to construction equipment, BRITE was unable to access the Staunton Visitors Center on May 29.
- BRITE farecards continue to be popular with passengers. In May, 124 25 cent farecards and 214 50 cent farecards were sold, and farecards were used for 2,961 trips.

June 2019 | FY 2019 Year End Summary

Passenger Trips by Route	FY 2019	FY 2018	% Change
Waynesboro Circulator	40,783	36,927	10.44%
250 Connector Weekday	92,998	90,149	3.16%
250 Connector Saturday	13,106	11,978	9.42%
Downtown Trolley	25,195	26,273	-1.36%
Saturday Night Trolley	1,597	1,732	-7.79%
North & West Loops	38,739	39,381	-1.63%
Access (Paratransit)	7,240	6,233	16.16%
TOTAL URBAN	220,378	212,673	3.62%
Stuarts Draft Link	7,536	5,204	44.81%
BRCC North	21,193	21,511	-1.48%
BRCC South	25,952	27,935	-7.10%
TOTAL RURAL	54,681	54,650	0.06%
TOTAL	275,059	267,323	2.89%



Financials	FY 2019
Administrative	\$204,550
Service Contract	\$1,476,017
Fuel	\$220,347
Facility	\$99,274
Other Costs	\$137,153
Subtotal	\$2,137,341
Less Fares	\$79,612
	\$2,057,729
Federal	\$1,245,747
State	\$399,347
Local	\$412,635
	\$2,057,729

- These trips were provided with a decrease of .13% in hours of transit service. The decline in hours was due to calendar and weather. Fares and revenue miles increased nominally.
- The Waynesboro Circulator ridership increased 10.44%, with trips per service hour of 13.55.
- Trips to Augusta Health campus and facilities increased by 10.31%, and WWRC trips increased by 12.84%.
- Passenger trips on BRITE Access increased by 16.2% while route hours decreased by 4.9%. Passenger trips per hour increased from 1.7 to 2.0, demonstrating increased efficiency.
- The Stuarts Draft Link ridership grew by 45% with trips on this route to Augusta Health campus and facilities growing by 34.8%.



Passenger & Service Hours Statistics

July 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	July 2019	June 2019	July 2018	July 2019	June 2019	July 2018	July 2019	June 2019	July 2018
250 Connector	8,345	7,435	7,607	644.0	560.0	588.0	13.0	13.3	12.9
250 Connector- SAT	954	1,218	990	88.0	110.0	88.0	10.8	11.1	11.3
Waynesboro Circulator	3,697	3,521	3,001	276.0	240.0	252.0	13.4	14.7	11.9
Downtown Trolley	2,711	2,629	2,911	285.0	260.0	274.0	9.5	10.1	10.6
Saturday Night Trolley	136	179	132	12.0	15.0	12.0	11.3	11.9	11.0
North & West Loops	3,620	3,116	3,522	299.0	260.0	273.0	12.1	12.0	12.9
Paratransit 1	327	290	375	184.0	160.0	168.0	1.8	1.8	2.2
Paratransit 2	285	245	245	138.0	120.0	126.0	2.1	2.0	1.9
Stuarts Draft Link	730	733	457	230.0	200.0	168.0	3.2	3.7	2.7
BRCC North	899	891	907	349.8	301.6	317.7	2.6	3.0	2.9
BRCC South	1,706	1,737	1,870	330.8	285.0	300.3	5.2	6.1	6.2
TOTAL	23,410	21,994	22,017	2,836.6	2,511.6	2,567.0	8.3	8.8	8.6

Spotlight

Service Notes



VAPDC Award

The Robert M. deVoursney Best Practices Award was presented to BRITE Bus and CSPDC Transit Manager, Nancy Gourley, during the Virginia Association of Planning District Commission's (VAPDC) Summer Conference in Williamsburg. The award recognizes an organization that has initiated innovative and regional activities which have contributed significantly to the effectiveness of a region.

New Transit Manager

Aidan Quirke has been hired as CSPDC's Transit Program Manager to replace Nancy Gourley who will retire at the end of the year. Aidan holds a Master's degree in Urban and Regional Planning from Virginia Commonwealth University and has worked for public transit agencies in Richmond, Virginia and Savannah, Georgia.



- In observance of Independence Day, the Staunton Downtown Trolley was the only BRITE route that operated on Thursday, July 4.
- The July 10 BRITE Transit Advisory Committee meeting was canceled.
- Due to road construction and closure, BRITE was unable to travel Reservoir Street in Staunton on July 11, 15, and 25.

A Special Thank You from Gypsy Hill Place Residents- "We live at Gypsy Hill Place and love we can catch the bus and trolley so conveniently. Just a note of appreciation to your company. We are new to Staunton and your bus and trolley are our choice of transportation. We have found your drivers to be extremely kind and helpful. Very professional. The man who does the N. BRCC run went out of his way to help us learn how to get to Harrisonburg. Explained what to do, gave us bus schedules- just very helpful- which has been the case for all your drivers. You have a very well run company."

Passenger & Service Hours Statistics

August 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Aug 2019	Jul 2019	Aug 2018	Aug 2019	Jul 2019	Aug 2018	Aug 2019	Jul 2019	Aug 2018
250 Connector	8,326	8,345	8,763	616.0	644.0	644.0	13.5	13.0	13.6
250 Connector- SAT	1,238	954	1,066	110.0	88.0	88.0	11.3	10.8	12.1
Waynesboro Circulator	3,574	3,697	3,428	264.0	276.0	276.0	13.5	13.4	12.4
Downtown Trolley	2,510	2,711	3,020	282.0	285.0	285.0	8.9	9.5	10.6
Saturday Night Trolley	173	136	155	15.0	12.0	12.0	11.5	11.3	12.9
North & West Loops	3,609	3,620	3,948	286.0	299.0	299.0	12.6	12.1	13.2
Paratransit 1	358	327	378	176.0	184.0	184.0	2.0	1.8	2.1
Paratransit 2	264	285	282	132.0	138.0	138.0	2.0	2.1	2.0
Stuarts Draft Link	768	730	505	220.0	230.0	184.0	3.5	3.2	2.7
BRCC North	1,708	899	1,775	328.8	349.8	344.8	5.2	2.6	5.1
BRCC South	1,908	1,706	2,560	310.5	330.8	325.8	6.1	5.2	7.9
TOTAL	24,436	23,410	25,880	2,740.3	2,836.6	2,780.6	8.9	8.3	9.3

Spotlight

Service Notes



A special congratulations to Susan, VRT designated BRITE Transit Manager, for winning a president's award at the Community Transportation Association of Virginia's (CTAV) Conference for her distinguished work on the Board of Directors.

BRITE staff participated in Blue Ridge Community College's (BRCC) and Mary Baldwin University's (MBU) orientation events on August 8 and 23, respectively. BRCC and MBU welcomed about 400 students each in their incoming classes.



- On August 5, the following changes became effective on the 250 Connector:
 - The 250 Connector no longer travels Barterbrook Road and accesses the Staunton Mall via Greenville Avenue.
 - The 250 Connector travels into Statler Square on Saturdays, as it does Monday through Friday.
 - Valley View Senior Apartments are now a CALL stop.
- CSPDC and VRT staff attended the Community Transportation Association of Virginia (CTAV) Conference & Expo in Roanoke, VA on August 5-7.
- BRITE was unable to access Dollar Tree in Staunton due to a car show on August 9-10. Riders were advised to use the Staunton Mall bus stop.
- The BRCC Shuttle campus bus stop was relocated to the Houff Student Center on August 12.
- On August 15, CSPDC completed a transit asset inventory of shelters and benches in the service area.
- On August 21, CSPDC and VRT staff met with ROSCO regarding the demo driver assistance project through DRPT.
- Beginning August 23, BRCC Shuttles' Friday hours were extended to 7:30 pm (South) and 8:00 pm (North).

Passenger & Service Hours Statistics

September 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Sept 2019	Aug 2019	Sept 2018	Sept 2019	Aug 2019	Sept 2018	Sept 2019	Aug 2019	Sept 2018
250 Connector	7,761	8,326	7,533	560.0	616.0	532.0	13.9	13.5	14.2
250 Connector- SAT	903	1,238	1,441	88.0	110.0	110.0	10.3	11.3	13.1
Waynesboro Circulator	3,071	3,574	2,839	240.0	264.0	228.0	12.8	13.5	12.5
Downtown Trolley	2,290	2,510	2,694	263.0	282.0	260.0	8.7	8.9	10.4
Saturday Night Trolley	141	173	193	12.0	15.0	15.0	11.8	11.5	12.9
North & West Loops	3,181	3,609	2,887	260.0	286.0	247.0	12.2	12.6	11.7
Paratransit 1	357	358	312	180.0	176.0	152.0	2.0	2.0	2.1
Paratransit 2	271	264	257	180.0	132.0	114.0	1.5	2.0	2.3
Stuarts Draft Link	708	768	478	240.0	220.0	190.0	3.0	3.5	2.5
BRCC North	2,408	1,708	2,599	325.7	328.8	301.6	7.4	5.2	8.6
BRCC South	2,198	1,908	2,414	308.3	310.5	285.0	7.1	6.1	8.5
TOTAL	23,289	24,436	23,647	2,656.9	2,740.3	2,434.6	8.8	8.9	9.7

Spotlight

Service Notes



Try Transit Week 2019

BRITE participated in the statewide Try Transit Week again this year by offering free rides to all passengers on all routes on Wednesday, September 18th. BRITE passengers took advantage of the day with ridership numbers increasing by 109 riders (comparison from previous Wednesday to free ride Wednesday).

Try Transit Week is a week-long educational event is designed to encourage Virginians to reduce their use of single-occupancy vehicles and try a form of public transportation.



- In observance of Labor Day, Monday, September 2, BRITE operated only the Staunton Downtown Trolley and BRCC Shuttles (North & South).
- On Tuesday, September 3, the Stuarts Draft Link operating schedule increased by two hours in the evenings.
- The Blue Ridge Community College campus bus stop was relocated to the T Building on September 5 & 6 instead of the Houff Student Center.
- The BTAC held their regularly scheduled meeting on Wednesday, September 11.
- Try Transit Week took place September 16-20. BRITE celebrated with FREE rides on Wednesday, September 18.
- The Staunton Downtown Trolley experienced a minor delay on September 20 due to a road closure on Kalorama Street.
- There were several route modifications in Staunton September 27 & 28 due to Queen City Mischief and Magic and subsequent road closures.

Passenger & Service Hours Statistics

October 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Oct 2019	Sept 2019	Oct 2018	Oct 2019	Sept 2019	Oct 2018	Oct 2019	Sept 2019	Oct 2018
250 Connector	8,745	7,761	9,407	644.0	560.0	644.0	13.6	13.9	14.6
250 Connector- SAT	1,282	903	1,126	88.0	88.0	88.0	14.6	10.3	12.8
Waynesboro Circulator	3,645	3,071	3,714	276.0	240.0	276.0	13.2	12.8	13.5
Downtown Trolley	2,304	2,290	2,727	285.0	263.0	285.0	8.1	8.7	9.6
Saturday Night Trolley	119	141	133	12.0	12.0	12.0	9.9	11.8	11.1
North & West Loops	3,735	3,181	3,613	299.0	260.0	299.0	12.5	12.2	12.1
Paratransit 1	375	357	387	207.0	180.0	184.0	1.8	2.0	2.1
Paratransit 2	310	271	281	207.0	180.0	138.0	1.5	1.5	2.0
Stuarts Draft Link	791	708	664	276.0	240.0	230.0	2.9	3.0	2.9
BRCC North	2,701	2,408	2,909	357.8	325.7	349.8	7.5	7.4	8.3
BRCC South	2,316	2,198	2,909	338.8	308.3	330.8	6.8	7.1	8.8
TOTAL	26,323	23,289	27,870	2,990.6	2,657.0	2,836.6	8.8	8.8	9.8

Spotlight

Service Notes



Joint MPO Policy Board Meeting

BRITE staff attend the the SAWMPO & CAMPO 5th annual Joint Policy Board Meeting with CAMPO on Tuesday October 1 in Crozet. Attendees heard presentations on Afton Express inter-regional transit, the restoration of the Crozet Blue Ridge Tunnel, statewide transit updates from DRPT, and toured the Perrone Robotics facility and lab to learn more about the local company's autonomous vehicle research and development.

- Staff attended the SAWMPO & CAMPO Joint Meeting in Crozet, VA on October 1.
- On October 8, staff hosted and participated with the State PTASP meeting/interview at the BRITE Transit Facility.
- BRITE operated all routes on their regular schedule on Columbus Day, October 14.
- On October 17, the BRCC Shuttle North was unable to travel Maryland Avenue in Harrisonburg due to road closure.
- The BRITE Transit Facility monthly inspection was completed on October 21.

Passenger & Service Hours Statistics

November 2019

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Nov 2019	Oct 2019	Nov 2018	Nov 2019	Oct 2019	Nov 2018	Nov 2019	Oct 2019	Nov 2018
250 Connector	7,083	8,745	7,196	560.0	644.0	556.0	12.6	13.6	12.9
250 Connector- SAT	1,209	1,282	862	110.0	88.0	88.0	11.0	14.6	9.8
Waynesboro Circulator	3,241	3,645	3,188	240.0	276.0	238.0	13.5	13.2	13.4
Downtown Trolley	1,857	2,304	1,717	203.0	285.0	198.0	9.1	8.1	8.7
Saturday Night Trolley	132	119	115	15.0	12.0	12.0	8.8	9.9	9.6
North & West Loops	3,066	3,735	3,020	260.0	299.0	258.0	11.8	12.5	11.7
Paratransit 1	317	375	331	180.0	207.0	158.0	1.8	1.8	2.1
Paratransit 2	313	310	283	180.0	207.0	120.0	1.7	1.8	2.4
Stuarts Draft Link	664	791	541	240.0	276.0	198.0	2.8	2.9	2.7
BRCC North	1,989	2,701	1,932	306.6	357.8	294.6	6.5	7.5	6.6
BRCC South	2,040	2,316	2,121	290.0	338.8	278.0	7.0	6.8	7.6
TOTAL	21,911	26,323	21,306	2,584.6	2,990.6	2,398.6	8.5	8.8	8.9

Spotlight

Service Notes



BRITE Participates in Staunton Citizen University

BRITE staff participated and presented at Staunton Citizen University on November 5, 2019. Staunton Citizen University is an opportunity for residents to participate in a hands-on learning program about how local government works. BRITE staff gave an overview of the transit program history as well as information on Staunton bus routes.

- Winter hours were implemented on the Staunton Downtown Trolley beginning November 4.
- Beginning November 4, and moving forward, the Waynesboro Circulator route was modified to travel Florence Avenue instead of Port Republic Road due to safety concerns.
- FREE rides were offered on all BRITE routes for Election Day on November 5.
- On November 5, BRITE staff presented at Staunton University.
- The BRITE Transit Facility monthly inspection was completed on November 8.
- On November 9, the Staunton Downtown Trolley and 250 Connector had modified service during the morning due to the Staunton Veterans Day Parade.
- The BRITE Transit Advisory Committee meeting was held on November 13 at the BRITE Transit Facility.
- BRITE staff attended the Augusta County Parks & Recreation Senior Health Fair on November 13.
- BRITE staff attended the Governor's Transportation Conference November 20-22 in Arlington, VA.
- November 22, the Staunton North & West Loops experienced a service delay, and resumed the route in a timely manner.
- In observance of the Thanksgiving holiday, BRITE operated the following schedule:
 - November 27:** All routes operated on regular schedules, with the exception of the BRCC Shuttles which operated on a Friday schedule
 - November 28:** NO routes operated

Passenger Trips (July - December 2019)

December 2019

Passenger Trips	July 2019	August 2019	September 2019	October 2019	November 2019	December 2019	TOTALS (Jul-Dec 2019)	TOTALS (Jul-Dec 2018)
250 Connector	8,345	8,326	7,761	8,745	7,083	6,506	46,766	46,196
250 Connector- SAT	954	1,238	903	1,282	1,209	785	6,371	6,451
Waynesboro Circulator	3,697	3,574	3,071	3,645	3,241	3,269	20,497	19,298
Downtown Trolley	2,711	2,510	2,290	2,304	1,857	1,508	13,180	14,409
Saturday Night Trolley	136	173	141	119	132	120	821	870
North & West Loops	3,620	3,609	3,181	3,735	3,066	3,152	20,363	19,582
Access (Paratransit) 1	327	358	357	375	317	319	2,053	2,092
Access (Paratransit) 2	285	264	271	310	313	270	1,713	1,531
Stuarts Draft Link	730	768	708	791	664	823	4,484	3,159
BRCC North	899	1,708	2,408	2,701	1,989	1,346	11,051	11,313
BRCC South	1,706	1,908	2,198	2,316	2,040	1,630	11,798	13,653
TOTAL	23,410	24,436	23,289	26,323	21,911	19,728	139,097	138,554

Spotlight

Service Notes



BRITE Participation in Local Christmas Parades

BRITE again participated in local Christmas Parades.

- Staunton: December 2
- Waynesboro: December 7
- Bridgewater: December 7
- Stuarts Draft: December 14

- Due to road closures for the Staunton Christmas Parade on Monday, December 2, BRITE was unable to pick up riders along Lewis Street and Johnson Street. The Downtown Trolley was unable to travel to the Visitors Center, Stonewall Jackson Hotel, Byers Street, and Johnson Street.
- The BRITE Transit Facility monthly inspection was completed on Thursday, December 5.
- CSPDC staff attended the Federal Transit Administration (FTA) Triennial Review Workshop hosted in Richmond, VA on December 11-12.
- On Friday, December 13, BRITE was unable to access JMU Godwin Transit Center due to campus activities scheduled, and riders were redirected to Port Republic Road for pick-up and drop-off.
- Due to an accident on I-81 that shut down both lanes on Wednesday, December 18, the BRCC North Shuttle suspended service for a short amount of time until the Interstate was reopened.
- BRITE operated a modified schedule for the holidays:
 - Tuesday, December 24: All services concluded at 6:30PM
 - Wednesday, December 25: NO SERVICE
 - Thursday, December 26- Saturday, December 28: Regular service
 - Tuesday, December 31: All services concluded at 6:30PM
- BRITE participated in local Christmas parades- Staunton, Waynesboro, Stuarts Draft & Bridgewater.