

January 2018

Monthly Mileage, Gallons, Cost for Fuel:

	Monthly Mileage	Monthly Gallons	Monthly Cost	Cost/Gallon	Miles/Gallon
July 2017	47,163	8,115	\$16,276.00	\$2.01	5.81
August 2017	53,927	8,682	\$18,419.31	\$2.12	6.21
September 2017	48,199	7,430	\$18,467.88	\$2.49	6.49
October 2017	51,986	7,902	\$18,298.03	\$2.32	6.58
November 2017	49,901	7,277	\$15,701.19	\$2.16	6.86
December 2017	46,783	6,887	\$15,090.42	\$2.19	6.79
Total:	297,959	46,293	\$102,252.83	\$2.21	6.44

Spotlight:

Jenny Cox, of Verona, was recently named Grand Prize winner of the 2017 Virginia Department of Rail and Public Transportation (DRPT) Try Transit giveaway. Participants from all over the Commonwealth that took the Try Transit Week pledge during the September promotion were automatically entered for a chance to win a year of free transit service from a participating Virginia transit operator, as well as a pair of round-trip tickets aboard Amtrak's Northeast Regional train.

Ms. Cox routinely rides the BRCC Shuttle South route, but uses other routes as well to run daily errands. She was presented a unique one-year pass for BRITE Bus Transit and Amtrak tickets at a special ceremony on January 24th. Representatives from DRPT were in attendance to award the prize.

Try Transit Week is an annual educational event designed to spread the word about public transportation accessibility and its benefits, and encourage Virginians to reduce their use of single-occupancy vehicles by trying a form of public transportation.



Service Notes:

- BRITE Bus did not operate any service on Monday, January 1st in observance of New Year's Day.
- On January 8th and 10th, the Waynesboro Circulator operated revised routes due to road closures in Waynesboro.
- On January 9th, CSPDC and VRT staff completed the monthly BRITE transit facility inspection.
- BRITE Bus operated on a regular schedule on Martin Luther King, Jr. Day, Monday, January 15th.
- Due to inclement weather on Wednesday, January 17th, BRITE Bus operated some route deviations as certain stops were inaccessible.
- BRITE staff met with Augusta County Library staff on January 23rd to discuss the implementation of the new bus stop signs at the library.
- On January 23rd, the BRCC Shuttle North was delayed due to an accident on I-81, and on January 31st the BRCC Shuttle North experienced a delay on its first run due to a mechanical issue.



britebuzz

Central Shenandoah Planning District Commission

112 MacTanly Place—Staunton, VA 24401

540-885-5174

Bus Phone Number 540-943-9302

February 2018

Passenger & Service Hours Statistics:

	Total Passenger Trips			Service Hours			Passengers per Service Hour		
	Feb 2018	Jan 2018	Feb 2017	Feb 2018	Jan 2018	Feb 2017	Feb 2018	Jan 2018	Feb 2017
250 Connector	7,512	7,255	7,891	560.0	616.0	560.0	13.4	11.8	14.1
250 Connector- Sat.	984	914	938	88.0	88.0	88.0	11.2	10.4	10.7
Waynesboro Circulator	3,162	3,190	3,377	240.0	264.0	240.0	13.2	12.1	14.1
Downtown Trolley	1,640	1,718	1,817	192.0	208.0	192.0	8.5	8.3	9.5
Saturday Night Trolley	135	123	135	12.0	12.0	12.0	11.3	10.3	11.3
North & West Loops	3,154	3,362	3,083	260.0	286.0	260.0	12.1	11.8	11.9
Staunton On Demand	301	316	320	170.0	187.0	170.0	1.8	1.7	1.9
Urban On Demand	153	238	178	120.0	132.0	120.0	1.3	1.8	1.5
Stuarts Draft Link	473	447	503	160.0	176.0	160.0	3.0	2.5	3.1
BRCC North	2,180	1,962	2,403	301.6	337.5	280.0	7.2	5.8	8.6
BRCC South	2,577	2,266	2,344	285.0	315.5	300.0	8.9	7.2	7.8
Total:	22,221	21,791	22,989	2,388.6	2,622.0	2,382.0	9.3	8.3	9.7

Spotlight:

BRITE Displays are being created! BRITE has ordered poster and brochure holders to be put on display at partner organizations and local community organizations/agencies. These displays include a customized poster, based on the display location, with a full BRITE system map, and times when the bus stops at the location. There is also a brochure holder attached.

Displays have been ordered, delivered, and assembled, and custom posters are being created.



Service Notes:

- On February 1st, state grants were submitted for urban and rural operating and capital grants for FY 2019.
- A mechanical issue delayed the 250 Connector on February 5th.
- On February 6th, staff completed the monthly facility inspection.
- BRITE staff attended a National Transit Institute (NTI) American's with Disabilities Act (ADA) Course held in Charlottesville, VA.
- On February 7th, there was mild inclement weather and BRITE operated routes as scheduled.
- A mechanical issue delayed the BRCC North on February 15th.
- BRITE staff gave a presentation to the Augusta County Library staff on February 15th.
- On February 19th, Augusta County Library in Fishersville became a formal bus stop—the eastbound stop is located along Route 250 and the westbound stop is a CALL stop located in the side parking lot.
- All routes operated as regularly scheduled on Presidents' Day, Monday, February 19th.

March 2018

Passenger & Service Hours Statistics:

	Total Passenger Trips			Service Hours			Passengers per Service Hour		
	Mar 2018	Feb 2018	Mar 2017	Mar 2018	Feb 2018	Mar 2017	Mar 2018	Feb 2018	Mar 2017
250 Connector	7,138	7,512	8,338	588.0	560.0	636.0	12.1	13.4	13.1
250 Connector- Sat.	1,153	984	1,028	110.0	88.0	88.0	10.5	11.2	11.7
Waynesboro Circulator	3,115	3,162	3,448	252.0	240.0	272.0	12.4	13.2	12.7
Downtown Trolley	1,729	1,640	1,913	208.0	192.0	214.0	8.3	8.5	8.9
Saturday Night Trolley	135	135	133	15.0	12.0	12.0	9.0	11.3	11.1
North & West Loops	3,137	3,154	3,230	273.0	260.0	295.0	11.5	12.1	10.9
Staunton On Demand	313	301	322	179.0	170.0	187.0	1.7	1.8	1.7
Urban On Demand	157	153	185	126.0	120.0	132.0	1.2	1.3	1.4
Stuarts Draft Link	372	473	484	168.0	160.0	180.0	2.2	3.0	2.7
BRCC North	1,521	2,180	2,054	312.7	301.6	321.8	4.9	7.2	6.4
BRCC South	2,170	2,527	2,519	295.3	285.0	344.8	7.3	8.9	7.3
Total:	20,940	22,221	23,654	2,526.9	2,388.6	2,682.5	8.3	9.3	8.8

Spotlight:

Cindi Johnson, CSPDC Fiscal Officer, presented the “State of Transit” at the BRITE Transit Advisory Committee on Wednesday, March 14th. Ms. Johnson presented current and historical financial and ridership data for BRITE. The presentation detailed:

- An overview of BRITE services (urban and rural service and the BRITE Transit Facility);
- Funding (federal, state, local, and other), allocations, five-year financial plan projections, and reimbursement methodology;
- Historical comparisons of revenue hours and ridership for urban and rural routes and paratransit service from FY 2015 through FY 2018.



Service Notes:

- Due to inclement weather on Monday, March 12th, BRITE Bus ran modified routes and the BRCC Shuttles (North and South) ended service one hour early. All routes resumed regular schedule Tuesday, March 13th.
- The BRITE TAC meeting was held on Wednesday, March 14th.
- CSPDC and VRT staff completed the monthly facility inspection on Thursday, March 15th.
- Due to inclement weather on Wednesday, March 21st, all BRITE Bus service was cancelled. BRITE Bus service resumed its regular schedule Thursday, March 22nd.
- BRITE operated service as scheduled Friday, March 30th and Saturday, March 31st prior to Easter, Sunday, April 1st.



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Central Shenandoah Planning District Commission

112 MacTanly Place—Staunton, VA 24401

540-885-5174

Bus Phone Number 540-943-9302

April 2018

Passenger & Service Hours Statistics:

	Total Passenger Trips			Service Hours			Passengers per Service Hour		
	April 2018	March 2018	April 2017	April 2018	March 2018	April 2017	April 2018	March 2018	April 2017
250 Connector	7,510	7,138	7,766	588.0	588.0	560.0	12.8	12.1	13.9
250 Connector- Sat.	1,030	1,153	1,376	88.0	110.0	110.0	11.7	10.5	12.5
Waynesboro Circulator	3,051	3,115	3,104	252.0	252.0	240.0	12.1	12.4	12.9
Downtown Trolley	1,991	1,729	1,913	200.0	208.0	200.0	10.0	8.3	9.6
Saturday Night Trolley	111	135	202	12.0	15.0	15.0	9.3	9.0	13.5
North & West Loops	3,247	3,137	2,907	273.0	273.0	260.0	11.9	11.5	11.2
Staunton On Demand	322	313	308	179.0	179.0	170.0	1.8	1.7	1.8
Urban On Demand	245	157	158	126.0	126.0	120.0	1.9	1.2	1.3
Stuarts Draft Link	463	372	529	168.0	168.0	160.0	2.8	2.2	3.3
BRCC North	2,237	1,521	2,174	317.7	312.7	305.0	7.0	4.9	7.1
BRCC South	2,416	2,170	2,334	300.3	295.3	285.0	8.0	7.3	8.2
Total:	22,623	20,940	22,771	2,504.0	2,527.0	2,425.0	9.0	8.3	9.4

Spotlight:

BRITE Participates in “Life After High School: An Inclusion Transition Fair”

BRITE had the opportunity to participate in the “Life After High School: An Inclusion Transition Fair” hosted by Waynesboro High School on Thursday, April 19th. Students from Waynesboro and the surrounding community were invited to attend the fair. All students were welcome, the focus of the information offered was primarily for high school students with functional and access needs or challenges. This was an opportunity for students to learn what options they have as they take their next steps after high school.



Service Notes:

- On April 4th the 250 Connectors (eastbound and westbound) were delayed due to accidents.
- CSPDC and VRT staff completed the monthly transit facility inspection on April 6th.
- On April 16th the BRCC bus stop was relocated to the T Building through the duration of campus construction.
- BRITE staff met with SAWMPO and VDOT staff on April 18th to discuss safety challenges of US Route 250 Corridor/250 Connectors.
- On April 19th BRITE staff participated in Waynesboro High School’s “Life After High School: An Inclusion Transition Fair.”
- BRITE staff participated in training on April 21st focusing on customer driven service.

May 2018

Passenger & Service Hours Statistics:

	Total Passenger Trips			Service Hours			Passengers per Service Hour		
	May 2018	April 2018	May 2017	May 2018	April 2018	May 2017	May 2018	April 2018	May 2017
250 Connector	7,852	7,510	8,063	616.0	588.0	616.0	12.7	12.8	13.1
250 Connector- Sat.	901	1,030	1,012	88.0	88.0	88.0	10.2	11.7	11.5
Waynesboro Circulator	3,064	3,051	3,373	264.0	252.0	264.0	11.6	12.1	12.8
Downtown Trolley	2,468	1,991	2,461	257.0	200.0	285.0	9.6	10.0	8.6
Saturday Night Trolley	117	111	148	16.0	12.0	12.0	7.3	9.3	12.3
North & West Loops	3,453	3,247	3,154	286.0	273.0	286.0	12.1	11.9	11.0
Staunton On Demand	392	322	318	176.0	179.0	187.0	2.2	1.8	1.7
Urban On Demand	239	245	180	132.0	126.0	132.0	1.8	1.9	1.4
Stuarts Draft Link	379	463	533	176.0	168.0	176.0	2.2	2.8	3.0
BRCC North	926	2,237	1,301	333.8	317.7	310.0	2.8	7.0	4.2
BRCC South	2,106	2,416	2,092	315.5	300.3	332.0	6.7	8.0	6.3
Total:	21,897	22,623	22,635	2,660.3	2,054.0	2,688.0	8.2	9.0	8.4

Spotlight:

Donna Mitchell, Dispatcher & Scheduler



Donna Mitchell is the familiar and friendly voice of BRITE, answering the calls on the Customer Service line and being the communication between BRITE base and the buses. Donna does an exceptional job of assisting passengers with their transportation questions and scheduling ADA Paratransit reservations, and goes above and beyond to make sure everyone can get a ride. BRITE staff and riders greatly appreciate her!

Service Notes:

- Due to a road closure on May 1 in Staunton, the North Loop was unable to access the Baylor Street stop.
- CSPDC and VRT staff completed the monthly transit facility inspection on May 1.
- On May 1, BRITE participated in a conference call with DRPT regarding the new Driver Assistance System (DAS) pilot program that will be implemented on three BRITE buses in the summer.
- Due to graduation ceremonies, the BRCC Shuttle North was unable to travel into the JMU campus on May 3 and 4.
- Summer Hours for the Staunton Downtown Trolley became effective on May 7.
- The BRITE TAC meeting was held on Wednesday, May 9.
- To celebrate Bike to Work Day, May 18, BRITE offered free rides to cyclists on a first come, first served basis.
- On May 24, BRITE participated in the final photo shoot for the new website—locations included the BRITE facility, Waynesboro, and BRCC.
- In observance of Memorial Day, May 28, BRITE Bus routes did not operate with the exception of the Staunton Downtown Trolley.



June 2018 | FY 2018 Year End Summary

Urban & Rural Ridership	FY 2018	FY 2017	FY 2016	FY 2015
250 Connector	90,149	97,919	106,309	99,447
250 Connector—Saturday	11,978	12,636	10,671	8,495
Waynesboro Circulator	36,927	38,313	36,077	32,693
Downtown & Sat Night Trolleys	28,005	29,661	33,782	37,494
North & West Loops	39,381	36,770	30,612	33,357
Paratransit 1	3,812	3,788	4,024	3,634
Paratransit 2	2,421	1,745	—	—
Stuarts Draft Link	5,204	4,572	—	—
BRCC North	21,511	24,383	26,613	28,752
BRCC South	27,935	30,088	34,982	37,710
340 Connector	—	388	3,422	3,320
Augusta County On-Demand	—	45	256	149
Totals	267,323	280,308	286,748	285,051

Year End Statistical Summary—Urban			
	FY 18	FY 17	FY 16
Passenger Trips	212,673	220,832	221,175
Service Hours	21,240	21,046	18,260
Cost per Passenger	\$6.56	\$6.52	\$5.71
Passengers per Hour	10.01	10.49	12.11
Fares	\$64,299	\$65,632	\$58,537
Year End Statistical Summary—Rural			
	FY 18	FY 17	FY 16
Passenger Trips	54,650	59,476	65,273
Service Hours	9,475	9,469	9,308
Cost per Passenger	\$11.94	\$ -	\$ -
Passengers per Hour	5.77	6.28	7.41
Fares	\$13,294	\$14,219	\$14,612

Year End Financial Summary—Urban & Rural	
Expenses	
Administrative	\$212,473
Service Contract	\$1,489,995
Fuel	\$212,539
Facility	\$93,176
Other Costs	\$80,278
Subtotal	\$2,088,461
Less Fares	\$77,593
Total	\$2,010,868
Revenues	
Federal	\$1,209,502
State	\$395,642
Local	\$405,724
Total	\$2,010,868

FY 2018 Transit Highlights:

- At the end of July, state, regional, and local leaders and several BRITE transit riders gathered to officially open the BRITE Transit Facility and welcome new buses to the fleet. The event was a celebration of reaching several milestones since the CSPDC took over the administration of the BRITE Bus Transit System in 2014.
- BRITE staff participated in several community outreach events throughout the year: Blue Ridge Community College's Welcome Day; Mary Baldwin University's Orientation Day; and Life After High School: An Inclusion Transition Fair.
- Updated and new print material became available. In the Fall, a BRITE Bus Route Network brochure was developed, giving a brief description of areas served and run time for all routes as well as a map that shows the connections of the entire network. In the Spring, display posters and brochure holders were ordered and custom posters created. Displays were delivered to partner organizations and local community organizations and agencies.
- A new BRITE Bus website was developed. Estland Design, a full-service marketing firm in Harrisonburg that specializes in web design and development, was awarded the project after a Request for Proposal for Web Design was solicited. The scope of services included the creation of an interactive, accessible, easy to navigate, mobile-responsive website, and included new photography and a trip planner.
- An Intelligent Transportation System (ITS) Study was completed by Kimley-Horn and Associates. ITS refers to technologies used to enhance service delivery and customer experience. The six-year plan included eight proposed projects and cost estimates of implementation and maintenance.
- BRITE submitted a statement of interest to the State and was selected to participate in the Driver Assistance System (DAS) Pilot Program. This program will equip three BRITE buses with DAS, which provides technology to detect "events," such as pedestrians, bicyclists, etc., in close proximity of the vehicle.
- A BRITE rider was named the Grand Prize winner of the 2017 Virginia Department of Rail and Public Transportation (DRPT) Try Transit Week giveaway. A special ceremony was held in January to celebrate and present the winner with a unique one-year pass for BRITE Bus Transit and Amtrak tickets.

Passenger & Service Hours Statistics

July 2018

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	July 2018	June 2018	July 2017	July 2018	June 2018	July 2017	July 2018	June 2018	July 2017
250 Connector	7,607	7,511	7,390	588.0	588.0	560.0	12.9	12.8	13.2
250 Connector- SAT	990	1,218	1,093	88.0	110.0	110.0	11.3	11.1	9.9
Waynesboro Circulator	3,001	2,941	3,028	252.0	252.0	240.0	11.9	11.7	12.6
Downtown Trolley	2,911	2,949	2,759	274.0	271.0	271.0	10.6	10.9	10.2
Saturday Night Trolley	132	177	179	12.0	15.0	15.0	11.0	11.8	11.9
North & West Loops	3,522	3,238	2,964	273.0	273.0	260.0	12.9	11.9	11.4
Paratransit 1	375	310	276	168.0	168.0	170.0	2.2	1.8	1.6
Paratransit 2	245	225	198	126.0	126.0	120.0	1.9	1.8	1.7
Stuarts Draft Link	457	395	423	168.0	168.0	160.0	2.7	2.4	2.6
BRCC North	907	886	831	317.7	312.7	305.0	2.9	2.8	2.7
BRCC South	1,870	1,814	1,854	300.3	295.3	285.0	6.2	6.1	6.5
TOTAL	22,017	21,664	20,995	2,566.9	2,578.9	2,496.0	8.6	8.4	8.4

Spotlight



BRITE Transit Facility Security Assessment Completed

Noel Training & Consulting conducted a Risk & Vulnerability Assessment for the BRITE Transit Facility as well as prepared a report. The assessment consisted of two days of multiple building inspection walk-throughs and discussions with BRITE staff and local emergency management professionals. The report outlines these observations, considerations, and conclusions, and lists prioritized risk reduction strategies.

Service Notes

- Effective Monday, July 2, the Staunton Mall bus stop was relocated to the Legacy Theater entrance along the rear side of the mall.
- In observance of Independence Day, the Staunton Downtown Trolley was the only BRITE Bus route that operated, with a slight route modification.
- The BRITE TAC meeting scheduled for Wednesday, July 11 was canceled.
- CSPDC and VRT staff completed the monthly BRITE Transit Facility inspection on July 16.
- Noel Training & Consulting conducted and prepared a Risk & Vulnerability Assessment and Report for the BRITE Transit Facility on July 17-18.
- On July 24, the BRCC Shuttle North operated on a slight delay due to Interstate 81 southbound closure.

Passenger & Service Hours Statistics

August 2018

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Aug 2018	July 2018	Aug 2017	Aug 2018	July 2018	Aug 2017	Aug 2018	July 2018	Aug 2017
250 Connector	8,763	7,607	8,278	644.0	588.0	644.0	13.6	12.9	12.9
250 Connector- SAT	1,066	990	889	88.0	88.0	88.0	12.1	11.3	10.1
Waynesboro Circulator	3,428	3,001	3,303	276.0	252.0	276.0	12.4	11.9	12.0
Downtown Trolley	3,020	2,911	2,836	285.0	274.0	285.0	10.6	10.6	10.0
Saturday Night Trolley	155	132	139	12.0	12.0	12.0	12.9	11.0	11.6
North & West Loops	3,948	3,522	3,515	299.0	273.0	299.0	13.2	12.9	11.8
Paratransit 1	378	375	342	184.0	168.0	196.0	2.1	2.2	1.7
Paratransit 2	282	245	213	138.0	126.0	138.0	2.0	1.9	1.5
Stuarts Draft Link	505	457	432	184.0	168.0	184.0	2.7	2.7	2.3
BRCC North	1,775	907	1,806	344.8	317.7	354.0	5.1	2.9	5.1
BRCC South	2,560	1,870	2,501	325.8	300.0	331.0	7.9	6.2	7.6
TOTAL	25,880	22,017	24,254	2,780.6	2,567.0	2,807.0	9.3	8.6	8.6

Spotlight



BRITE Participation in BRCC & MBU Orientation Events

BRITE staff participated in Blue Ridge Community College's and Mary Baldwin University's orientation events in August. BRCC held their new student orientation event on August 10th. BRITE participated in two of MBU's events for new students- orientation on August 27th and their Meet Staunton event on August 29th and 30th.

Service Notes

- The new BRITE Bus website went live.
- Two new stops along Richmond Avenue (MedExpress & Frontier Center) were GPSed and installed.
- On August 1st, CSPDC and VRT staff met to learn more about the Driver Assistance System (DAS) Pilot Program.
- CSPDC and VRT staff attended the 2018 Community Transportation Association of Virginia (CTAV) Conference & EXPO in Fredericksburg, VA on August 7th-9th.
- CSPDC and VRT staff completed the monthly BRITE Transit Facility inspection on August 17th.
- On Monday, August 20th, the westbound 250 Connector made a slight route modification due to construction.
- Due to heavy traffic congestion on Tuesday, August 21st, the BRCC Shuttle North had a modified schedule.
- The BRCC Shuttle North service schedule was slightly modified on Friday, August 24th due to an incident with the bus.
- On August 29th, CSPDC, VRT, Augusta County staff, and the Myers Corner developer met to discuss the location for BRITE Bus Stops throughout the new development.

Passenger & Service Hours Statistics

September 2018

	Monthly Revenue Hours	Monthly Revenue Miles	Monthly Passenger Trips
250 Connector	532	9,470	7,533
250 Connector- SAT	110	1,958	1,441
Waynesboro Circulator	228	3,548	2,839
Downtown Trolley	260	2,188	2,694
Saturday Night Trolley	15	224	193
North & West Loops	247	3,372	2,887
Paratransit 1	152	2,199	312
Paratransit 2	114	2,257	257
Stuarts Draft Link	190	4,296	478
BRCC North	301	5,984	2,599
BRCC South	285	8,910	2,414
TOTAL	2,435	44,403	23,647

Spotlight

TRY TRANSIT WEEK CELEBRATED

Virginians
are trying
transit and
loving it!

TryTransitWeek.org



**TRY
TRANSIT
WEEK**

SEPTEMBER 17-21, 2018



Service Notes

- The Trip Planner on the new BRITE website went live this month.
- The Staunton Downtown Trolley and BRCC Shuttles (North and South) operated on Labor Day, Monday, September 3rd.
- Effective Tuesday, September 4th, the Stuarts Draft Link's two-hour mid-day break was closed and service is now continuous from 6:50A-4:43P.
- The Waynesboro Circulator experienced a delay on September 4th due to an accident.
- CSPDC and VRT staff completed the monthly facility inspection on Friday, September 7th.
- The BRITE Transit Advisory Committee meeting scheduled for September 12th was canceled.
- The statewide Try Transit Week, September 17-21, was celebrated by BRITE with free rides on all routes on Wednesday, September 19th.
- On September 21st, BRITE was unable to provide service to Statler Square, Valley View, and the Staunton Mall due to a road closure on Greenville Avenue.
- BRITE operated modified routes September 28th and 29th due to road closures in Downtown Staunton for Queen City Mischief and Magic Weekend.

BRITE participated in the statewide Try Transit Week again this year by offering free rides to all passengers on all routes on Wednesday, September 19th. BRITE passengers took advantage of the day with ridership numbers increasing by 100 riders (comparison from previous Wednesday to free ride Wednesday).

As part of Try Transit Week, the Virginia Department of Rail and Public Transportation (DRPT) sponsors a Try Transit Week pledge giveaway. Participants who pledge to try transit are automatically entered for a chance to win a grand prize of a year of free transit service and a pair of round-trip tickets aboard Amtrak's Northeast Regional train, and regional prizes of free bus passes. This year's area regional winner was Mayor Carolyn Dull of Staunton, and she donated her winnings to New Directions and Valley Community Services Board.

Passenger & Service Hours Statistics

October 2018

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Oct 2018	Sept 2018	Oct 2017	Oct 2018	Sept 2018	Oct 2017	Oct 2018	Sept 2018	Oct 2017
250 Connector	9,407	7,533	8,495	644.0	532.0	616.0	14.6	14.2	13.8
250 Connector- SAT	1,126	1,441	955	88.0	110.0	88.0	12.8	13.1	10.9
Waynesboro Circulator	3,714	2,839	2,974	276.0	228.0	264.0	13.5	12.5	11.3
Downtown Trolley	2,727	2,694	2,484	285.0	260.0	274.0	9.6	10.4	9.1
Saturday Night Trolley	133	193	142	12.0	15.0	12.0	11.1	12.9	11.8
North & West Loops	3,613	2,887	3,516	299.0	247.0	286.0	12.1	11.7	12.3
Paratransit 1	387	312	314	184.0	152.0	187.0	2.1	2.1	1.7
Paratransit 2	281	257	220	138.0	114.0	132.0	2.0	2.3	1.7
Stuarts Draft Link	664	478	501	230.0	190.0	176.0	2.9	2.5	2.8
BRCC North	2,909	2,599	2,851	349.8	301.6	337.5	8.3	8.6	8.4
BRCC South	2,909	2,414	2,905	330.8	285.0	315.5	8.8	8.5	9.2
TOTAL	27,870	23,647	25,357	2,836.6	2,434.6	2,688.0	9.8	9.7	9.4

Spotlight



New 250 Connector Stops - Myers Corner, Fishersville

Implemented October 15, BRITE Bus added two stops in Fishersville. These signed stops are within the Myers Corner development- one at Gosnell Crossing / Myers Corner Dr and the other at Myers Corner Dr / Old Oaks Dr- and are served by the 250 Connector (Eastbound & Westbound). Benches and other amenities may be added in the future.

Service Notes

- On Wednesday, October 3, the Waynesboro Circulator had a slight route deviation due to road construction.
- The Staunton North & West Loops experienced a delay on Wednesday, October 3.
- The BRCC Shuttle North experienced a delay during the morning of Thursday, October 4.
- On Saturday, October 6, some Downtown Staunton bus stops were inaccessible due to street closures for the Staunton Pride Festival.
- All BRITE routes ran on their regular schedules on Columbus Day, Monday October 8.
- Due to parking lot closures, the 250 Connector was unable to access Valley View Senior Apartments October 8-10.
- On Monday, October 15, BRITE Bus added two bus stops within the Myers Corner development in Fishersville.

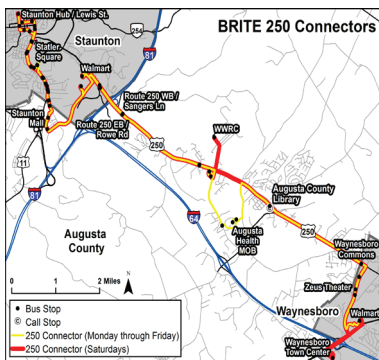
Passenger & Service Hours Statistics

November 2018

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Nov 2018	Oct 2018	Nov 2017	Nov 2018	Oct 2018	Nov 2017	Nov 2018	Oct 2018	Nov 2017
250 Connector	7,196	9,407	7,236	556.0	644.0	588.0	12.9	14.6	12.3
250 Connector- SAT	862	1,126	740	88.0	88.0	88.0	9.8	12.8	8.4
Waynesboro Circulator	3,188	3,714	3,240	238.0	276.0	252.0	13.4	13.5	12.9
Downtown Trolley	1,717	2,727	1,566	198.0	285.0	209.0	8.7	9.6	7.5
Saturday Night Trolley	115	133	114	12.0	12.0	12.0	9.6	11.1	9.5
North & West Loops	3,020	3,613	3,532	258.0	299.0	273.0	11.7	12.1	12.9
Paratransit 1	331	387	312	158.0	184.0	179.0	2.1	2.1	1.7
Paratransit 2	283	281	181	120.0	138.0	126.0	2.4	2.0	1.4
Stuarts Draft Link	541	664	487	198.0	230.0	168.0	2.7	2.9	2.9
BRCC North	1,932	2,909	2,138	294.6	349.8	321.3	6.6	8.3	6.7
BRCC South	2,121	2,909	2,538	278.0	330.8	300.0	7.6	8.8	8.5
TOTAL	21,306	27,870	22,084	2,398.6	2,836.6	2,516.5	8.9	9.8	8.8

Spotlight

Service Notes



250 Connector Route Evaluation

On November 27th, Kimley-Horn hosted a kick-off meeting for the 250 Connector Route Evaluation and Recommendations Study. The purpose of the meeting was to introduce the study and engage all stakeholders in conversation about possible route and stop recommendations that could better serve the transit needs of the corridor. A final report with alternatives will be presented in the Spring.

- The BRCC North was unable to travel Route 11 between Mt. Crawford and Weyers Cave due to paving on November 1st.
- On November 5th, the Winter Hours for the Staunton Downtown Trolley went into effect. Service now concludes at 6PM.
- On Election Day, BRITE offered free rides on all routes.
- Due to a mechanical issue on November 8th, the BRCC South did not operate between 2PM and 3PM. The route resumed its regular schedule at 3PM.
- The Downtown Trolley and 250 Connector ran modified routes the morning of November 10th due to road closures for the Staunton Veteran's Day Parade. All routes operated their regular schedules on Veteran's Day.
- The BRITE TAC meeting was held on November 14th at the BRITE Transit Facility.
- CSPDC and VRT staff completed the monthly transit facility inspection on November 14th.
- There was no BRITE Bus service on November 15th due to inclement weather. On November 16th, BRITE operated on a two-hour delay and ran modified routes due to inclement weather and storm damage.
- The BRCC North was unable to access JMU's Godwin Transit Center due to maintenance on November 21st.
- BRITE Bus did not operate on November 22nd in observance of Thanksgiving. All routes operated as scheduled November 21st and 23rd.

Passenger & Service Hours Statistics

December 2018

	Total Passenger Trips			Service Hours			Passengers Per Service Hour		
	Dec 2018	Nov 2018	Dec 2017	Dec 2018	Nov 2018	Dec 2017	Dec 2018	Nov 2018	Dec 2017
250 Connector	5,690	7,196	6,295	520.0	556.0	560.0	10.9	12.9	11.2
250 Connector- SAT	966	862	848	110.0	88.0	110.0	8.8	9.8	7.7
Waynesboro Circulator	3,128	3,188	2,989	228.0	238.0	240.0	13.7	13.4	12.5
Downtown Trolley	1,340	1,717	1,633	192.0	198.0	200.0	7.0	8.7	8.2
Saturday Night Trolley	142	115	151	15.0	12.0	15.0	9.5	9.6	10.1
North & West Loops	2,592	3,020	3,113	241.9	258.0	260.0	10.7	11.7	12.0
Paratransit 1	309	331	297	152.0	158.0	170.0	2.0	2.1	1.7
Paratransit 2	183	283	145	114.0	120.0	120.0	1.6	2.4	1.2
Stuarts Draft Link	514	541	446	190.0	198.0	160.0	2.7	2.7	2.8
BRCC North	1,191	1,932	1,149	275.5	294.6	300.0	4.3	6.6	3.8
BRCC South	1,779	2,121	1,865	259.7	278.0	280.0	6.9	7.6	6.7
TOTAL	17,834	21,306	18,931	2,298.1	2,398.6	2,415.0	7.8	8.9	7.8

Spotlight

Service Notes



BRITE Driver Honored as VRT Employee of the Year

On Saturday, December 1, 2018, Richard "Rich" Cooper was selected as the Virginia Regional Transit (VRT) Employee of the Year. Rich has been with VRT for over 15 years as a part-time employee. During the day, Rich works for the City of Staunton, and in the evenings he can be found on the 250 Connector. On Saturdays he can always be found as the driver of the Saturday Night Trolley. Rich is an exemplary employee, and is always willing to go the extra mile for VRT, BRITE, and his passengers. Congratulations Rich on this well deserved recognition.

- BRITE participated in several of the area's holiday parades: Staunton, Waynesboro, Bridgewater, and Stuarts Draft.
- BRITE North & West Loops were unable to access the Staunton Senior Center on December 4th due to road closure.
- On December 10th, BRITE did not operate due to inclement weather.
- CSPDC and VRT staff completed the monthly BRITE Transit Facility inspection on December 12th.
- From December 17th- January 4th, the 250 Connector Route Study survey was open to solicit feedback from riders about how to improve the route. Surveys were available online and paper copies were available on the 250 Connector buses.
- On December 24th, service concluded at 6:30 pm (BRCC Shuttle routes concluded at 5:30 and 6 pm).
- In observance of Christmas, BRITE did not operate service on December 25th.
- On December 31st, service concluded at 6:30 pm (BRCC Shuttle routes concluded at 5:30 and 6 pm).
- Sixteen (16) new Waynesboro bus stop signs were installed in December.
- In December, new BRITE brochures were published and distributed.