



Passenger & Service Hours Statistics:

	Total Passenger Trips			Service Hours			Passengers per Service Hour		
	May 2018	April 2018	May 2017	May 2018	April 2018	May 2017	May 2018	April 2018	May 2017
250 Connector	7,852	7,510	8,063	616.0	588.0	616.0	12.7	12.8	13.1
250 Connector- Sat.	901	1,030	1,012	88.0	88.0	88.0	10.2	11.7	11.5
Waynesboro Circulator	3,064	3,051	3,373	264.0	252.0	264.0	11.6	12.1	12.8
Downtown Trolley	2,468	1,991	2,461	257.0	200.0	285.0	9.6	10.0	8.6
Saturday Night Trolley	117	111	148	16.0	12.0	12.0	7.3	9.3	12.3
North & West Loops	3,453	3,247	3,154	286.0	273.0	286.0	12.1	11.9	11.0
Staunton On Demand	392	322	318	176.0	179.0	187.0	2.2	1.8	1.7
Urban On Demand	239	245	180	132.0	126.0	132.0	1.8	1.9	1.4
Stuarts Draft Link	379	463	533	176.0	168.0	176.0	2.2	2.8	3.0
BRCC North	926	2,237	1,301	333.8	317.7	310.0	2.8	7.0	4.2
BRCC South	2,106	2,416	2,092	315.5	300.3	332.0	6.7	8.0	6.3
Total:	21,897	22,623	22,635	2,660.3	2,054.0	2,688.0	8.2	9.0	8.4

Spotlight:

Donna Mitchell, Dispatcher & Scheduler



Donna Mitchell is the familiar and friendly voice of BRITE, answering the calls on the Customer Service line and being the communication between BRITE base and the buses. Donna does an exceptional job of assisting passengers with their transportation questions and scheduling ADA Paratransit reservations, and goes above and beyond to make sure everyone can get a ride. BRITE staff and riders greatly appreciate her!

Service Notes:

- Due to a road closure on May 1 in Staunton, the North Loop was unable to access the Baylor Street stop.
- CSPDC and VRT staff completed the monthly transit facility inspection on May 1.
- On May 1, BRITE participated in a conference call with DRPT regarding the new Driver Assistance System (DAS) pilot program that will be implemented on three BRITE buses in the summer.
- Due to graduation ceremonies, the BRCC Shuttle North was unable to travel into the JMU campus on May 3 and 4.
- Summer Hours for the Staunton Downtown Trolley became effective on May 7.
- The BRITE TAC meeting was held on Wednesday, May 9.
- To celebrate Bike to Work Day, May 18, BRITE offered free rides to cyclists on a first come, first served basis.
- On May 24, BRITE participated in the final photo shoot for the new website—locations included the BRITE facility, Waynesboro, and BRCC.
- In observance of Memorial Day, May 28, BRITE Bus routes did not operate with the exception of the Staunton Downtown Trolley.